

EtreCheck version: 5.7.2 (5247)

Report generated: 2021-03-02 18:54:31

Download EtreCheck from <https://etrecheck.com>

Runtime: 2:20

Performance: Excellent

Sandbox: Enabled

Full drive access: Disabled

Problem: Computer is too slow

Major Issues: None

Minor Issues:

These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.

More than one antivirus app - This computer has multiple antivirus apps installed.

No Time Machine backup - Time Machine backup not found.

Unsigned files - There are unsigned software files installed. Apple has said that unsigned software will not run by default in a future version of the operating system.

System modifications - There are a large number of system modifications running in the background.

Corrupt hosts file - Hosts file is corrupt.

Limited drive access - More information may be available with Full Drive Access.

Kernel extensions present - This computer has kernel extensions that may not work in the future.

Sharing enabled - This computer has sharing services enabled that could be a security risk.

Hardware Information:

iMac (Retina 5K, 27-inch, 2017)

iMac Model: iMac18,3

3,5 GHz Quad-Core Intel Core i5 (i5-7600) CPU: 4-core

16 GB RAM - Upgradeable

BANK 0/DIMM0 - 4 GB DDR4 SO-DIMM 2400

BANK 0/DIMM1 - 4 GB DDR4 SO-DIMM 2400

BANK 1/DIMM0 - 4 GB DDR4 SO-DIMM 2400

BANK 1/DIMM1 - 4 GB DDR4 SO-DIMM 2400

Video Information:

Radeon Pro 575 - VRAM: 4 GB

iMac (built-in) 5120 x 2880

Drives:

disk0 - APPLE HDD ST1000DM003 1.00 TB (Mechanical - 7200 RPM)

Internal SATA 6 Gigabit Serial ATA

disk0s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk0s2 [APFS Container] 1000.00 GB

disk2 [APFS Virtual drive] 1.03 TB (Shared by 7 volumes)

disk2s1 - M*****n (APFS) (Shared - 991 KB used)

disk2s2 - Preboot (APFS) [APFS Preboot] (Shared - 400 MB used)

disk2s3 - Recovery (APFS) [Recovery] (Shared)

disk2s4 - VM (APFS) [APFS VM] (Shared - 2.15 GB used)

disk2s5 - M*****s (APFS) [APFS Virtual drive] (Shared - 257.58 GB used)

disk2s6 (APFS) [APFS Container] (Shared)

disk2s6s1 - Macintosh HD (APFS) [APFS Snapshot] (Shared - 15.05 GB used)

disk2s7 - Update (APFS) (Shared - 1 MB used)

disk1 - APPLE SSD SM0032L 28.00 GB (Solid State - TRIM: Yes)

Internal PCI-Express 8.0 GT/s x2 NVM Express

disk1s1 - EFI [EFI] 315 MB

disk1s2 [APFS Container] 27.69 GB

disk3 - Verbatim STORE N GO 7.82 GB

External USB 480 Mbit/s USB

disk3s1 - B*****B 7.82 GB (350 MB used)

Mounted Volumes:

disk2s1 - M*****n

1.03 TB (Shared - 991 KB used, 747.50 GB available, 747.37 GB free)

APFS

Mount point: /Volumes/M*****n

disk2s2 - Preboot [APFS Preboot]

1.03 TB (Shared - 400 MB used, 747.37 GB free)

APFS

Mount point: /System/Volumes/Preboot

disk2s4 - VM [APFS VM]

1.03 TB (Shared - 2.15 GB used, 747.37 GB free)

APFS

Mount point: /System/Volumes/VM

disk2s5 - M*****s [APFS Virtual drive]

1.03 TB (Shared - 257.58 GB used, 748.02 GB available, 747.37 GB free)

APFS

Mount point: /System/Volumes/Data

disk2s6s1 - Macintosh HD [APFS Snapshot]

1.03 TB (Shared - 15.05 GB used, 748.02 GB available, 747.37 GB free)

APFS

Mount point: /

Read-only: Yes

disk2s7 - Update

1.03 TB (Shared - 1 MB used, 747.37 GB free)

APFS

Mount point: /System/Volumes/Update

disk3s1 - B*****B

7.82 GB (350 MB used, 7.46 GB free)

Mount point: /Volumes/B*****B

Network:

Interface en0: Ethernet

Interface en1: Wi-Fi

802.11 a/b/g/n/ac

Interface en4: Bluetooth PAN

Interface bridge0: Thunderbolt Bridge

Remote Management: Enabled

Screen sharing: Enabled

Remote login: Enabled

System Software:

macOS Big Sur 11.2.2 (20D80)

Time since boot: About 2 hours

Configuration Files:

/etc/hosts - Count: 0 - Corrupt!

Notifications:

Notifications not available without Full Drive Access.

Security:

Gatekeeper: Enabled
System Integrity Protection: Enabled

Antivirus software: Apple, F-Secure, and CleanMyMac

Remote Management: Enabled
Screen sharing: Enabled
Remote login: Enabled

Unsigned Files:

Launchd: /Library/LaunchDaemons/com.f-secure.fsctelemetryd.plist
Executable: /usr/local/f-secure/bin/fsctelemetryd.xpc/Contents/MacOS/fsctelemetryd
Details: Executable file is not accessible without Full Drive Access

Launchd: /Library/LaunchDaemons/com.f-secure.fscsafesettingsd.plist
Executable: /usr/local/f-secure/bin/fscsafesettingsd.xpc/Contents/MacOS/fscsafesettingsd
Details: Executable file is not accessible without Full Drive Access

Launchd: /Library/LaunchDaemons/com.apple.installer.osmessagetracing.plist
Executable: /System/Library/PrivateFrameworks/OSInstaller.framework/Resources/OSMessageTracer
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.f-secure.fsmac.fsupdated_guts2.plist
Executable: /usr/local/f-secure/bin/fsupdated_guts2
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.f-secure.fsmac.guts2downloader.plist
Executable: /usr/local/f-secure/bin/fsupdated_guts2 --download
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.f-secure.orspclient.plist
Executable: /usr/local/f-secure/bin/orspwrapper.sh --daas2-data ./orspclient/etc --http-port 0
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.f-secure.fscsafeadminmind.plist
Executable: /usr/local/f-secure/bin/fscsafeadminmind.xpc/Contents/MacOS/fscsafeadminmind
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchAgents/org.macosforge.xquartz.startx.plist
Executable: /opt/X11/libexec/launchd_startx /opt/X11/bin/startx -- /opt/X11/bin/Xquartz
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/org.macosforge.xquartz.privileged_startx.plist
Executable: /opt/X11/libexec/privileged_startx -d /opt/X11/lib/X11/xinit/privileged_startx.d
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.f-secure.fsmac.licensetool.plist
Executable: /usr/local/f-secure/bin/launchd_wrapper com.f-secure.fsmac.licensetool /usr/local/f-secure/fssp/bin/licensetool --update
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.microsoft.OneDriveUpdaterDaemon.plist
Executable: /Applications/OneDrive.app/Contents/OneDriveUpdaterDaemon.xpc/Contents/MacOS/OneDriveUpdaterDaemon
Details: Exact match found in the legitimate list - probably OK

Running app: /Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app
Running app: /Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Library/LoginItems/CleanMyMac X HealthMonitor.app

Login Item: /Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Li

brary/LoginItems/CleanMyMac X HealthMonitor.app

Login Item: /Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app

Login Item: /Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Frameworks/DevMateKit.framework/Versions/A/Resources/Autoupdate.app

Login Item: /Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Frameworks/DevMateKit.framework/Versions/A/Resources/Problem Reporter Sandboxed.app

Apps: 28

System Extensions:

[Not Loaded] F-Secure System Extension - version 3.0.36018 (F-Secure Corporation - 2021-02-03)

Application: /Applications/Ziggo Safe Online/F-Secure Mac Protection.app - version 3.0.36018 (F-Secure Corporation - 2021-02-03)

Description: Firewall for F-Secure Corporation products

Kernel Extensions:

/Library/Application Support/Logitech.localized/Logitech Options.localized

LogiMgrDriver.kext - com.logitech.manager.kernel.driver (Logitech Inc., 8.20.1 - SDK 10.13)

/Library/Extensions

EPSONUSBPrintClass.kext - com.epson.print.kext.USBPrintClass (Seiko Epson Corporation, 2.7.3)

System Launch Agents:

[Not Loaded] 17 Apple tasks

[Loaded] 178 Apple tasks

[Running] 136 Apple tasks

System Launch Daemons:

[Not Loaded] 33 Apple tasks

[Loaded] 189 Apple tasks

[Running] 137 Apple tasks

[Other] One Apple task

Launch Agents:

[Not Loaded] com.Logitech.Control.Center.Daemon.plist (Logitech Inc. - installed 2019-03-25)

[Not Loaded] com.adobe.GC.AGM.plist (Adobe Systems, Inc. - installed 2020-07-27)

[Not Loaded] com.adobe.GC.Invoker-1.0.plist (Adobe Systems, Inc. - installed 2020-07-27)

[Running] com.epson.ecrp.launcher.plist (Seiko Epson Corporation - installed 2018-08-02)

[Loaded] com.epson.esua.launcher.plist (Seiko Epson Corporation - installed 2020-12-10)

[Running] com.epson.eventmanager.agent.plist (Seiko Epson Corporation - installed 2021-01-08)

[Running] com.epson.scannermonitor.plist (Seiko Epson Corporation - installed 2021-01-08)

[Running] com.f-secure.fsmac.gui.plist (F-Secure Corporation - installed 2021-02-03)

[Not Loaded] com.google.keystone.agent.plist (Google, Inc. - installed 2020-10-31)

[Not Loaded] com.google.keystone.xpcservice.plist (Google, Inc. - installed 2020-10-31)

[Not Loaded] com.logitech.manager.daemon.plist (Logitech Inc. - installed 2020-05-04)

[Not Loaded] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2021-02-20)

[Loaded] org.macosforge.xquartz.startx.plist (? 8c13f787 - installed 2016-10-26)

Launch Daemons:

[Loaded] com.adobe.agsservice.plist (Adobe Systems, Inc. - installed 2020-07-27)

[Loaded] com.apple.installer.osmessagetracing.plist (? dbb717cc - installed 2020-11-06)

[Running] com.autodesk.AdskLicensingService.plist (Autodesk - installed 2019-12-18)

[Loaded] com.f-secure.fsavd.dbhelper.plist (F-Secure Corporation - installed 2021-02-03)

[Other] com.f-secure.fsavd.plist (F-Secure Corporation - installed 2021-02-03)

[Running] com.f-secure.fscsproviderd.plist (F-Secure Corporation - installed 2021-02-03)

[Running] com.f-secure.fscsafeadmind.plist (? 905e31b7 - installed 2021-01-04)

[Running] com.f-secure.fscsafesettingsd.plist (? 4528fe9c - installed 2021-01-04)

[Running] com.f-secure.fscstelemetryd.plist (? f12ddcd - installed 2021-01-04)

[Loaded] com.f-secure.fsmac.fsupdated_guts2.plist (? 9d885777 - installed 2021-01-04)

[Loaded] com.f-secure.fsmac.guts2downloader.plist (? bb54cf35 - installed 2021-01-04)

[Loaded] com.f-secure.fsmac.licensetool.plist (? 74c94ac7 - installed 2021-01-04)

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[Running] com.f-secure.orspclient.plist (? 4d2e8df8 - installed 2021-01-04)
[Not Loaded] com.f-secure.sensord.plist (F-Secure Corporation - installed 2021-02-03)
[Other] com.f-secure.xfencedaemon.plist (F-Secure Corporation - installed 2021-02-03)
[Loaded] com.google.keystone.daemon.plist (Google, Inc. - installed 2020-10-31)
[Running] com.macpaw.CleanMyMac4.Agent.plist (MacPaw Inc. - installed 2020-12-24)
[Loaded] com.microsoft.OneDriveUpdaterDaemon.plist (? 0 - installed 2019-03-04)
[Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2021-02-20)
[Loaded] com.microsoft.office.licensingV2.helper.plist (Microsoft Corporation - installed 2018-08-04)
[Loaded] org.macosforge.xquartz.privileged_startx.plist (? e9b47e8e - installed 2016-10-26)

User Login Items:

[Running] App Cleaner Helper (Sergiy Savenko - installed 2021-01-29)
Modern Login Item
/Applications/App Cleaner.app/Contents/Library/LoginItems/App Cleaner Helper.app

[Running] CleanMyMac X Menu (? - installed 2021-01-29)
Modern Login Item
/Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app

[Not Loaded] Autoupdate (? - installed 2021-01-29)
Modern Login Item
/Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Frameworks/DevMateKit.framework/Versions/A/Resources/Autoupdate.app

[Not Loaded] Problem Reporter (? - installed 2021-01-29)
Modern Login Item
/Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Frameworks/DevMateKit.framework/Versions/A/Resources/Problem Reporter Sandboxed.app

[Running] CleanMyMac X HealthMonitor (? - installed 2021-01-29)
Modern Login Item
/Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Library/LoginItems/CleanMyMac X HealthMonitor.app

[Not Loaded] LaunchHelper (App Store - installed 2019-03-06)
Modern Login Item
/Applications/DeskApp for YouTube.app/Contents/Library/LoginItems/LaunchHelper.app

[Not Loaded] HelperApp (App Store - installed 2019-09-22)
Modern Login Item
/Applications/WeTransfer.app/Contents/Library/LoginItems/HelperApp.app

[Not Loaded] WeatherDockFreeHelper (App Store - installed 2021-02-11)
Modern Login Item
/Applications/Weather Dock free.app/Contents/Library/LoginItems/WeatherDockFreeHelper.app

[Not Loaded] WhatsApp Login Helper (App Store - installed 2021-02-28)
Modern Login Item
/Applications/WhatsApp.app/Contents/Library/LoginItems/WhatsApp Login Helper.app

User Internet Plug-ins:

User Internet Plug-ins need Full Drive Access

User Audio Plug-ins:

User Audio Plug-ins need Full Drive Access

User iTunes Plug-ins:

User iTunes Plug-ins need Full Drive Access

Safari Extensions:

AdBlock Engine (App Store - installed 2019-09-14)

AdBlock Icon (App Store - installed 2019-09-14)

Browsing protection (F-Secure Corporation - installed 2021-02-03)

3rd Party Preference Panes:

Logitech Control Center (Logitech Inc. - installed 2019-08-04)

Safe Anywhere Mac Settings (F-Secure Corporation - installed 2021-02-03)

Backup:

Time Machine information not available without Full Drive Access.

Performance:

System Load: 1.17 (1 min ago) 1.36 (5 min ago) 1.24 (15 min ago)

Nominal I/O speed: 4.58 MB/s

File system: 31.81 seconds

Write speed: 867 MB/s

Read speed: 1495 MB/s

CPU Usage Snapshot:

Type Overall

System: 3 %

User: 5 %

Idle: 92 %

Top Processes Snapshot by CPU:

Process (count) CPU (Source - Location)

Other processes 14.01 % (?)

EtreCheck 10.05 % (App Store)

Google Chrome 2.67 % (Google, Inc.)

accountsd 0.99 % (Apple)

Epson Scanner Monitor 0.93 % (Seiko Epson Corporation)

Top Processes Snapshot by Memory:

Process (count) RAM usage (Source - Location)

EtreCheck 594 MB (App Store)

Finder 213 MB (Apple)

Mail 185 MB (Apple)

Google Chrome 182 MB (Google, Inc.)

Microsoft Edge 177 MB (Microsoft Corporation)

Top Processes Snapshot by Network Use:

Process Input / Output (Source - Location)

Other processes 2 MB / 393 KB (?)

com.apple.WebKit.Networking.xpc 2 MB / 6 KB (Apple)

Mail 348 KB / 96 KB (Apple)

rapportd 2 KB / 866 B (Apple)

routined 0 B / 0 B (Apple)

Virtual Memory Information:

Physical RAM: 16 GB

Free RAM: 394 MB

Used RAM: 6.18 GB

Cached files: 9.44 GB

Available RAM: 9.82 GB

Swap Used: 0 B

Software Installs (past 30 days):

Install Date Name (Version)

2021-02-03 macOS 11.2 (11.2)

2021-02-03 Ziggo Safe Online (36018)

2021-02-10 macOS 11.2.1 (11.2.1)
2021-02-11 Weer Dock (5.2.1)
2021-02-14 Asphalt 9 (27301)
2021-02-14 Asphalt 8 (5.6.0)
2021-02-17 Microsoft Outlook
2021-02-17 Microsoft Word
2021-02-17 Microsoft PowerPoint
2021-02-20 Microsoft AutoUpdate
2021-02-20 Microsoft Excel
2021-02-23 XProtectPlistConfigData (2140)
2021-02-28 WhatsApp (2.2104.10)
2021-02-28 Paint S (5.9.0)
2021-03-02 macOS 11.2.2 (11.2.2)
2021-03-02 MRTConfigData (1.74)
2021-03-02 EtreCheck (5.7.2)
2021-03-02 Disk Speed Test (3.3)

Diagnostics Information (past 7-30 days):

**Directory /Library/Logs/DiagnosticReports is not accessible.
Enable Full Drive Access to see more information.**

End of report