

**EtreCheck version: 5.7.2 (5247)**

**Report generated: 2021-03-03 11:51:15**

**Download EtreCheck from <https://etrecheck.com>**

**Runtime: 2:19**

**Performance: Excellent**

**Sandbox: Enabled**

**Full drive access: Disabled**

**Problem:** Computer is too slow

**Major Issues: None**

**Minor Issues:**

These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.

**No Time Machine backup** - Time Machine backup not found.

**Unsigned files** - There are unsigned software files installed. Apple has said that unsigned software will not run by default in a future version of the operating system.

**System modifications** - There are a large number of system modifications running in the background.

**Limited drive access** - More information may be available with Full Drive Access.

**Kernel extensions present** - This computer has kernel extensions that may not work in the future.

**Hardware Information:**

iMac (Retina 5K, 27-inch, 2017)

iMac Model: iMac18,3

3,5 GHz Quad-Core Intel Core i5 (i5-7600) CPU: 4-core

16 GB RAM - Upgradeable

BANK 0/DIMM0 - 4 GB DDR4 SO-DIMM 2400

BANK 0/DIMM1 - 4 GB DDR4 SO-DIMM 2400

BANK 1/DIMM0 - 4 GB DDR4 SO-DIMM 2400

BANK 1/DIMM1 - 4 GB DDR4 SO-DIMM 2400

**Video Information:**

Radeon Pro 575 - VRAM: 4 GB

iMac (built-in) 5120 x 2880

**Drives:**

disk0 - APPLE HDD ST1000DM003 1.00 TB (Mechanical - 7200 RPM)

Internal SATA 6 Gigabit Serial ATA

disk0s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk0s2 [APFS Fusion Drive] 1000.00 GB

disk2 [APFS Virtual drive] 1.03 TB (Shared by 7 volumes)

disk2s1 - M\*\*\*\*\*n (APFS) (Shared - 1 MB used)

disk2s2 - Preboot (APFS) [APFS Preboot] (Shared - 400 MB used)

disk2s3 - Recovery (APFS) [Recovery] (Shared)

disk2s4 - VM (APFS) [APFS VM] (Shared - 2.15 GB used)

disk2s5 - M\*\*\*\*\*s (APFS) [APFS Virtual drive] (Shared - 255.98 GB used)

disk2s6 (APFS) [APFS Container] (Shared)

disk2s6s1 - Macintosh HD (APFS) [APFS Snapshot] (Shared - 15.05 GB used)

disk2s7 - Update (APFS) (Shared - 1 MB used)

disk1 - APPLE SSD SM0032L 28.00 GB (Solid State - TRIM: Yes)

Internal PCI-Express 8.0 GT/s x2 NVM Express

disk1s1 - EFI [EFI] 315 MB

disk1s2 [APFS Fusion Drive] 27.69 GB

disk2 [APFS Virtual drive] 1.03 TB (Shared by 7 volumes)

disk2s1 - M\*\*\*\*\*n (APFS) (Shared - 1 MB used)

disk2s2 - Preboot (APFS) [APFS Preboot] (Shared - 400 MB used)

disk2s3 - Recovery (APFS) [Recovery] (Shared)

disk2s4 - VM (APFS) [APFS VM] (Shared - 2.15 GB used)

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disk2s5 - M\*\*\*\*\*s (APFS) [APFS Virtual drive] (Shared - 255.98 GB used)  
disk2s6 (APFS) [APFS Container] (Shared)  
    disk2s6s1 - Macintosh HD (APFS) [APFS Snapshot] (Shared - 15.05 GB used)  
disk2s7 - Update (APFS) (Shared - 1 MB used)

disk3 - EPSON Storage 7.95 GB  
External USB 480 Mbit/s USB  
    disk3s1 - P\*\*\*\*\*R (MS-DOS FAT32) 7.94 GB (103 MB used)

disk4 - Verbatim STORE N GO 7.82 GB  
External USB 480 Mbit/s USB  
    disk4s1 - B\*\*\*\*\*B 7.82 GB (350 MB used)

### Mounted Volumes:

disk2s1 - M\*\*\*\*\*n  
    1.03 TB (Shared - 1 MB used, 749.09 GB available, 748.97 GB free)  
    APFS  
    Mount point: /Volumes/M\*\*\*\*\*n

disk2s2 - Preboot [APFS Preboot]  
    1.03 TB (Shared - 400 MB used, 748.97 GB free)  
    APFS  
    Mount point: /System/Volumes/Preboot

disk2s4 - VM [APFS VM]  
    1.03 TB (Shared - 2.15 GB used, 748.97 GB free)  
    APFS  
    Mount point: /System/Volumes/VM

disk2s5 - M\*\*\*\*\*s [APFS Virtual drive]  
    1.03 TB (Shared - 255.98 GB used, 749.67 GB available, 748.97 GB free)  
    APFS  
    Mount point: /System/Volumes/Data

disk2s6s1 - Macintosh HD [APFS Snapshot]  
    1.03 TB (Shared - 15.05 GB used, 749.67 GB available, 748.97 GB free)  
    APFS  
    Mount point: /  
    Read-only: Yes

disk2s7 - Update  
    1.03 TB (Shared - 1 MB used, 748.97 GB free)  
    APFS  
    Mount point: /System/Volumes/Update

disk3s1 - P\*\*\*\*\*R  
    7.94 GB (103 MB used, 7.83 GB free)  
    MS-DOS FAT32  
    Mount point: /Volumes/P\*\*\*\*\*R  
    Read-only: Yes

disk4s1 - B\*\*\*\*\*B  
    7.82 GB (350 MB used, 7.46 GB free)  
    Mount point: /Volumes/B\*\*\*\*\*B

### Network:

Interface en0: Ethernet  
Interface en1: Wi-Fi  
    802.11 a/b/g/n/ac  
Interface en4: Bluetooth PAN  
Interface bridge0: Thunderbolt Bridge

**System Software:**

macOS Big Sur 11.2.2 (20D80)  
Time since boot: Less than an hour

**Notifications:**

**Notifications not available without Full Drive Access.**

**Security:**

Gatekeeper: Enabled  
System Integrity Protection: Enabled

Antivirus software: Apple and CleanMyMac

**Unsigned Files:**

Launchd: /Library/LaunchAgents/org.macosforge.xquartz.startx.plist  
Executable: /opt/X11/libexec/launchd\_startx /opt/X11/bin/startx -- /opt/X11/bin/Xquartz  
Details: Exact match found in the legitimate list - probably OK

Running app: /Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Library/LoginItems/CleanMyMac X HealthMonitor.app

Running app: /Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app

Login Item: /Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Frameworks/DevMateKit.framework/Versions/A/Resources/Problem Reporter Sandboxed.app

Login Item: /Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Library/LoginItems/CleanMyMac X HealthMonitor.app

Login Item: /Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app

Login Item: /Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Frameworks/DevMateKit.framework/Versions/A/Resources/Autoupdate.app

Apps: 21

**Kernel Extensions:**

/Library/Application Support/Logitech.localized/Logitech Options.localized  
LogiMgrDriver.kext - com.logitech.manager.kernel.driver (Logitech Inc., 8.20.1 - SDK 10.13)

/Library/Extensions  
EPSONUSBPrintClass.kext - com.epson.print.kext.USBPrintClass (Seiko Epson Corporation, 2.7.3)

**System Launch Agents:**

[Not Loaded] 17 Apple tasks  
[Loaded] 192 Apple tasks  
[Running] 122 Apple tasks

**System Launch Daemons:**

[Not Loaded] 35 Apple tasks  
[Loaded] 188 Apple tasks  
[Running] 136 Apple tasks  
[Other] One Apple task

**Launch Agents:**

[Not Loaded] com.Logitech.Control.Center.Daemon.plist (Logitech Inc. - installed 2019-03-25)  
[Not Loaded] com.adobe.GC.AGM.plist (Adobe Systems, Inc. - installed 2020-07-27)  
[Not Loaded] com.adobe.GC.Invoker-1.0.plist (Adobe Systems, Inc. - installed 2020-07-27)  
[Running] com.epson.ecrp.launcher.plist (Seiko Epson Corporation - installed 2018-08-02)  
[Loaded] com.epson.esua.launcher.plist (Seiko Epson Corporation - installed 2020-12-10)  
[Running] com.epson.eventmanager.agent.plist (Seiko Epson Corporation - installed 2021-01-08)  
[Running] com.epson.scannermonitor.plist (Seiko Epson Corporation - installed 2021-01-08)  
[Not Loaded] com.google.keystone.agent.plist (Google, Inc. - installed 2020-10-31)  
[Not Loaded] com.google.keystone.xpcservice.plist (Google, Inc. - installed 2020-10-31)

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[Not Loaded] com.logitech.manager.daemon.plist (Logitech Inc. - installed 2020-05-04)  
[Not Loaded] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2021-02-20)  
[Loaded] org.macosforge.xquartz.startx.plist (? 8c13f787 - installed 2016-10-26)

### Launch Daemons:

[Running] com.adobe.agsservice.plist (Adobe Systems, Inc. - installed 2020-07-27)  
[Running] com.autodesk.AdskLicensingService.plist (Autodesk - installed 2019-12-18)  
[Loaded] com.google.keystone.daemon.plist (Google, Inc. - installed 2020-10-31)  
[Running] com.macpaw.CleanMyMac4.Agent.plist (MacPaw Inc. - installed 2020-12-24)  
[Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2021-02-20)  
[Loaded] com.microsoft.office.licensingV2.helper.plist (Microsoft Corporation - installed 2018-08-04)

### User Login Items:

[Running] App Cleaner Helper (Sergiy Savenko - installed 2021-01-29)  
Modern Login Item  
/Applications/App Cleaner.app/Contents/Library/LoginItems/App Cleaner Helper.app

[Running] CleanMyMac X Menu (? - installed 2021-01-29)  
Modern Login Item  
/Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app

[Not Loaded] Autoupdate (? - installed 2021-01-29)  
Modern Login Item  
/Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Frameworks/DevMateKit.framework/Versions/A/Resources/Autoupdate.app

[Not Loaded] Problem Reporter (? - installed 2021-01-29)  
Modern Login Item  
/Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Frameworks/DevMateKit.framework/Versions/A/Resources/Problem Reporter Sandboxed.app

[Running] CleanMyMac X HealthMonitor (? - installed 2021-01-29)  
Modern Login Item  
/Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Library/LoginItems/CleanMyMac X HealthMonitor.app

[Not Loaded] LaunchHelper (App Store - installed 2019-03-06)  
Modern Login Item  
/Applications/DeskApp for YouTube.app/Contents/Library/LoginItems/LaunchHelper.app

[Not Loaded] HelperApp (App Store - installed 2019-09-22)  
Modern Login Item  
/Applications/WeTransfer.app/Contents/Library/LoginItems/HelperApp.app

[Not Loaded] WeatherDockFreeHelper (App Store - installed 2021-02-11)  
Modern Login Item  
/Applications/Weather Dock free.app/Contents/Library/LoginItems/WeatherDockFreeHelper.app

[Not Loaded] WhatsApp Login Helper (App Store - installed 2021-02-28)  
Modern Login Item  
/Applications/WhatsApp.app/Contents/Library/LoginItems/WhatsApp Login Helper.app

### User Internet Plug-ins:

**User Internet Plug-ins need Full Drive Access**

### User Audio Plug-ins:

**User Audio Plug-ins need Full Drive Access**

### User iTunes Plug-ins:

**User iTunes Plug-ins need Full Drive Access**

**Safari Extensions:**

AdBlock Engine (App Store - installed 2019-09-14)  
AdBlock Icon (App Store - installed 2019-09-14)

**3rd Party Preference Panes:**

Logitech Control Center (Logitech Inc. - installed 2019-08-04)

**Backup:**

**Time Machine information not available without Full Drive Access.**

**Performance:**

System Load: 1.23 (1 min ago) 2.06 (5 min ago) 1.15 (15 min ago)  
Nominal I/O speed: 0.54 MB/s  
File system: 27.51 seconds  
Write speed: 874 MB/s  
Read speed: 1456 MB/s

**CPU Usage Snapshot:**

**Type Overall**

System: 3 %  
User: 4 %  
Idle: 93 %

**Top Processes Snapshot by CPU:**

**Process (count) CPU (Source - Location)**

Other processes 16.32 % (?)  
EtreCheck 9.75 % (App Store)  
EEEventManager 0.07 % (Seiko Epson Corporation)  
Epson Scanner Monitor 0.06 % (Seiko Epson Corporation)  
sharingd 0.05 % (Apple)

**Top Processes Snapshot by Memory:**

**Process (count) RAM usage (Source - Location)**

EtreCheck 580 MB (App Store)  
Microsoft Edge 165 MB (Microsoft Corporation)  
Finder 117 MB (Apple)  
CleanMyMac X Menu.app 105 MB (? - /Applications/CleanMyMac X.app)  
Dock 81 MB (Apple)

**Top Processes Snapshot by Network Use:**

**Process Input / Output (Source - Location)**

Other processes 182 KB / 91 KB (?)  
IMRemoteURLConnectionAgent.xpc 4 KB / 232 B (Apple)  
spindump\_agent 0 B / 0 B (Apple)  
backgroundtaskmanagementagent 0 B / 0 B (Apple)  
UsageTrackingAgent 0 B / 0 B (Apple)

**Virtual Memory Information:**

Physical RAM: 16 GB

Free RAM: 7.67 GB  
Used RAM: 4.22 GB  
Cached files: 4.12 GB

Available RAM: 11.78 GB  
Swap Used: 0 B

**Software Installs (past 30 days):**

**Install Date Name (Version)**

2021-02-03 macOS 11.2 (11.2)  
2021-02-03 Ziggo Safe Online (36018)

2021-02-10 macOS 11.2.1 (11.2.1)  
2021-02-11 Weer Dock (5.2.1)  
2021-02-14 Asphalt 9 (27301)  
2021-02-14 Asphalt 8 (5.6.0)  
2021-02-17 Microsoft Outlook  
2021-02-17 Microsoft Word  
2021-02-17 Microsoft PowerPoint  
2021-02-20 Microsoft AutoUpdate  
2021-02-20 Microsoft Excel  
2021-02-23 XProtectPlistConfigData (2140)  
2021-02-28 WhatsApp (2.2104.10)  
2021-02-28 Paint S (5.9.0)  
2021-03-02 macOS 11.2.2 (11.2.2)  
2021-03-02 MRTConfigData (1.74)  
2021-03-02 EtreCheck (5.7.2)  
2021-03-02 Disk Speed Test (3.3)

**Diagnostics Information (past 7-30 days):**

**Directory /Library/Logs/DiagnosticReports is not accessible.  
Enable Full Drive Access to see more information.**

**End of report**