

EtreCheck version: 5.6 (5212)

Report generated: 2020-08-25 18:36:38

Download EtreCheck from <https://etrecheck.com>

Runtime: 8:14

Performance: Good

Sandbox: Enabled

Full drive access: Disabled

Problem: Computer is too slow

Major Issues:

Anything that appears on this list needs immediate attention.

No Time Machine backup - Time Machine backup not found.

Minor Issues:

These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.

No Time Machine backup - Time Machine backup not found.

Clean up - There are orphan files that could be removed.

Unsigned files - There are unsigned software files installed. Apple has said that unsigned software will not run by default in a future version of the operating system.

System modifications - There are a large number of system modifications running in the background.

32-bit Apps - This machine has 32-bits apps will not work on current versions of the operating system.

Limited drive access - More information may be available with Full Drive Access.

Kernel extensions present - This machine has kernel extensions that may not work in the future.

Sharing enabled - This machine has sharing services enabled that could be a security risk.

Hardware Information:

iMac (Retina 4K, 21.5-inch, Late 2015)

iMac Model: iMac16,2

2.80 GHz Quad-Core Intel Core i5 (i5-5575R) CPU: 4-core

8 GB RAM - Not upgradeable

BANK 0/DIMM0 - 4 GB DDR3 1867

BANK 1/DIMM0 - 4 GB DDR3 1867

Video Information:

Intel Iris Pro Graphics 6200 - VRAM: 1536 MB

SyncMaster 1920 x 1080

iMac 1920 x 1080

Drives:

disk0 - APPLE HDD HTS541010A9E662 1.00 TB (Mechanical - 5400 RPM)

Internal SATA 3 Gigabit Serial ATA

disk0s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk0s2 [APFS Container] 1000.00 GB

disk1 [APFS Virtual drive] 1000.00 GB (Shared by 5 volumes)

disk1s1 - M*****s (APFS) [APFS Virtual drive] (Shared - 368.01 GB used)

disk1s2 - Preboot (APFS) [APFS Preboot] (Shared)

disk1s3 - Recovery (APFS) [Recovery] (Shared - 528 MB used)

disk1s4 - VM (APFS) [APFS VM] (Shared - 5.37 GB used)

disk1s5 - Macintosh HD (APFS) (Shared - 11.17 GB used)

disk2 - TOSHIBA MQ04ABD200 2.00 TB

External USB 5 Gbit/s USB

disk2s1 - V*****m (Mac OS Extended (Case-sensitive, Journaled)) 2.00 TB (1.65 TB used)

disk3 - Generic External 500.11 GB

External USB 480 Mbit/s USB

disk3s1 [Partition Map] 32 KB

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disk3s3 - B*****p (Journaled HFS+) 499.97 GB (308.18 GB used)

disk4 - Generic External 1.00 TB

External USB 480 Mbit/s USB

disk4s1 [Partition Map] 32 KB

disk4s2 29 KB

disk4s3 29 KB

disk4s4 29 KB

disk4s5 29 KB

disk4s6 262 KB

disk4s7 262 KB

disk4s8 262 KB

disk4s10 - R*****e (Journaled HFS+) 1.00 TB (905.33 GB used)

Mounted Volumes:

disk1s1 - M*****s [APFS Virtual drive]

1000.00 GB (Shared - 368.01 GB used, 618.34 GB available, 614.63 GB free)

APFS

Mount point: /System/Volumes/Data

disk1s3 - Recovery [Recovery]

1000.00 GB (Shared - 528 MB used, 614.63 GB free)

APFS

Mount point: /Volumes/Recovery

disk1s4 - VM [APFS VM]

1000.00 GB (Shared - 5.37 GB used, 614.63 GB free)

APFS

Mount point: /private/var/vm

disk1s5 - Macintosh HD

1000.00 GB (Shared - 11.17 GB used, 618.34 GB available, 614.63 GB free)

APFS

Mount point: /

Read-only: Yes

disk2s1 - V*****m

2.00 TB (1.65 TB used, 349.96 GB available, 349.89 GB free)

Mac OS Extended (Case-sensitive, Journaled)

Mount point: /Volumes/V*****m

Owners enabled: No

disk3s3 - B*****p

499.97 GB (308.18 GB used, 191.85 GB available, 191.79 GB free)

Journaled HFS+

Mount point: /Volumes/B*****p

Owners enabled: No

disk4s10 - R*****e

1.00 TB (905.33 GB used, 94.80 GB available, 94.74 GB free)

Journaled HFS+

Mount point: /Volumes/R*****e

Owners enabled: No

Network:

Interface en0: Ethernet

Interface en1: Wi-Fi

802.11 a/b/g/n/ac

Interface en4: Bluetooth PAN

Interface bridge0: Thunderbolt Bridge

Remote login: Enabled

System Software:

macOS Catalina 10.15.4 (19E287)

Time since boot: About 2 days

Notifications:

Notifications not available without Full Drive Access.

Security:

Gatekeeper: Enabled

System Integrity Protection: Enabled

Antivirus software: Apple and Malwarebytes

Remote login: Enabled

Unsigned Files:

Launchd: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/com.oracle.java.Helper-Tool.plist

Executable: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/Helper-Tool

Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.oracle.java.Helper-Tool.plist

Executable: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/Helper-Tool

Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchAgents/com.extensis.FMCore.plist

Executable: /Applications/Suitcase Fusion 6.app/Contents/Resources/FMCore -standalone

Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchAgents/com.oracle.java.Java-Updater.plist

Executable: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/Java Updater.app/Contents/MacOS/Java Updater -bgcheck

Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.quark.QXPHelper.plist

Executable: /Library/PrivilegedHelperTools/com.quark.QXPHelper

Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/com.oracle.java.Java-Updater.plist

Executable: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Resources/Java Updater.app/Contents/MacOS/Java Updater -bgcheck

Details: Exact match found in the legitimate list - probably OK

Plugin: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin

Preference Pane: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/Home/lib/deploy/JavaControlPanel.prefPane

Apps: 9

32-bit Applications:

236 32-bit apps

Kernel Extensions:

/Applications/Wondershare Free Video Converter.app

SystemAudioRecorder.kext (1.1.0 - SDK 10.6)

System Launch Agents:

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[Not Loaded] 16 Apple tasks
[Loaded] 192 Apple tasks
[Running] 104 Apple tasks
[Other] One Apple task

System Launch Daemons:

[Not Loaded] 33 Apple tasks
[Loaded] 200 Apple tasks
[Running] 103 Apple tasks
[Other] One Apple task

Launch Agents:

[Not Loaded] com.adobe.AAM.Updater-1.0.plist (Adobe Systems, Inc. - installed 2019-08-18)
[Other] com.adobe.ARMDCHelper.cc24aef4a1b90ed56a725c38014c95072f92651fb65e1bf9c8e43c37a23d420d.plist (Adobe Systems, Inc. - installed 2020-08-13)
[Running] com.adobe.AdobeCreativeCloud.plist (Adobe Inc. - installed 2020-07-25)
[Running] com.adobe.GC.AGM.plist (Adobe Systems, Inc. - installed 2020-07-22)
[Not Loaded] com.adobe.GC.Invoker-1.0.plist (Adobe Systems, Inc. - installed 2020-07-22)
[Loaded] com.adobe.ccxprocess.plist (Apple - installed 2020-06-19)
[Other] com.extensis.FMCore.plist (? b4a7c675 - installed 2017-03-18)
[Other] com.google.keystone.agent.plist (Google, Inc. - installed 2020-08-21)
[Loaded] com.google.keystone.xpcservice.plist (Google, Inc. - installed 2020-08-21)
[Running] com.malwarebytes.mbam.frontend.agent.plist (Malwarebytes Corporation - installed 2020-07-15)
[Running] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2020-08-13)
[Not Loaded] com.oracle.java.Java-Updater.plist (? d2f69704 - installed 2018-03-28)
[Other] com.quark.quarkupdate.agent.plist (Quark - installed 2018-07-26)

Launch Daemons:

[Loaded] com.adobe.ARMDC.Communicator.plist (Adobe Systems, Inc. - installed 2020-07-15)
[Loaded] com.adobe.ARMDC.SMJobBlessHelper.plist (Adobe Systems, Inc. - installed 2020-07-15)
[Loaded] com.adobe.acc.installer.v2.plist (Adobe Inc. - installed 2020-07-25)
[Loaded] com.adobe.agsservice.plist (Adobe Systems, Inc. - installed 2020-07-22)
[Loaded] com.adobe.fpsaud.plist (Adobe Inc. - installed 2020-07-25)
[Loaded] com.apple.installer.osmessagetracing.plist (Apple - installed 2019-10-28)
[Loaded] com.google.keystone.daemon.plist (Google, Inc. - installed 2020-08-21)
[Loaded] com.malwarebytes.HelperTool.plist (Malwarebytes Corporation - installed 2018-02-25)
[Running] com.malwarebytes.mbam.rtprotection.daemon.plist (Malwarebytes Corporation - installed 2020-08-13)
[Running] com.malwarebytes.mbam.settings.daemon.plist (Malwarebytes Corporation - installed 2020-07-15)
[Loaded] com.microsoft.OneDriveUpdaterDaemon.plist (Microsoft Corporation - installed 2018-10-02)
[Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2020-08-13)
[Loaded] com.microsoft.office.licensingV2.helper.plist (Microsoft Corporation - installed 2018-08-04)
[Not Loaded] com.oracle.java.Helper-Tool.plist (? e3fefdd2 - installed 2018-03-28)
[Loaded] com.quark.QXPHelper.plist (? 97242d76 - installed 2017-03-10)
[Loaded] com.quark.quarkupdate.quhelper.plist (Quark - installed 2018-11-01)

User Launch Agents:

[Loaded] com.adobe.GC.Invoker-1.0.plist (Adobe Systems, Inc. - installed 2018-02-01)
[Loaded] com.bittorrent.BitTorrent.plist (BitTorrent, Inc - installed 2016-11-19)

User Login Items:

[Not Loaded] Clock mini Helper (App Store - installed 2020-04-14)
Modern Login Item
/Applications/Clock mini.app/Contents/Library/LoginItems/Clock mini Helper.app

[Not Loaded] Folx Schedule Helper (ELTIMA LLC - installed 2020-01-24)
Modern Login Item
/Applications/Folx.app/Contents/Library/LoginItems/FolxScheduleHelper.app

[Not Loaded] LaunchHelper (App Store - installed 2019-08-06)
Modern Login Item

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/Applications/FreeChat.app/Contents/Library/LoginItems/LaunchHelper.app

[Not Loaded] Launcher Disabler (Microsoft Corporation - installed 2018-10-02)
Modern Login Item

/Applications/OneDrive.app/Contents/Library/LoginItems/Launcher Disabler.app

[Not Loaded] OneDrive Launcher (Microsoft Corporation - installed 2018-10-02)
Modern Login Item

/Applications/OneDrive.app/Contents/Library/LoginItems/OneDrive Launcher.app

Internet Plug-ins:

AdobePDFViewerNPAPI: 17.012.20098 (Adobe Systems, Inc. - installed 2020-08-19)

FlashPlayer-10.6: 32.0.0.414 (Adobe Inc. - installed 2020-08-12)

AdobePDFViewer: 20.012.20043 (Adobe Systems, Inc. - installed 2020-08-19)

Flash Player: 32.0.0.414 (Adobe Inc. - installed 2020-08-12)

JavaAppletPlugin: Java 8 Update 171 build 11 (? - installed 2018-07-12)

AdobeAAMDetect: 3.0.0.0 (Adobe Inc. - installed 2020-07-25)

User Internet Plug-ins:

User Internet Plug-ins need Full Drive Access

User Audio Plug-ins:

User Audio Plug-ins need Full Drive Access

User iTunes Plug-ins:

User iTunes Plug-ins need Full Drive Access

Safari Extensions:

Folx (ELTIMA LLC - installed 2020-01-24)

3rd Party Preference Panes:

Flash Player (Adobe Inc. - installed 2020-07-25)

Java (? - installed 2018-07-12)

Quark Update Preferences (Quark - installed 2018-07-26)

Backup:

Time Machine Not Configured!

Performance:

System Load: 2.12 (1 min ago) 1.76 (5 min ago) 1.70 (15 min ago)

Nominal I/O speed: 1.42 MB/s

File system: 44.15 seconds

Write speed: 62 MB/s

Read speed: 64 MB/s

CPU Usage Snapshot:

Type Overall

System: 2 %

User: 7 %

Idle: 91 %

Top Processes Snapshot by CPU:

Process (count) CPU (Source - Location)

Other processes 25.80 % (?)

EtreCheck 5.27 % (App Store)

Activity Monitor 4.51 % (Apple)

mdworker 0.39 % (Apple)

appstoreagent 0.06 % (Apple)

Top Processes Snapshot by Memory:

Process (count) RAM usage (Source - Location)

EtreCheck 526 MB (App Store)
Mail 156 MB (Apple)
Finder 118 MB (Apple)
AppleSpell 88 MB (Apple)
Activity Monitor 86 MB (Apple)

Top Processes Snapshot by Network Use:

Process Input / Output (Source - Location)

Other processes 14 MB / 3 MB (?)
Mail 317 KB / 13 KB (Apple)
SystemUIServer 0 B / 64 B (Apple)
mdworker_shared 0 B / 0 B (Apple)
spindump_agent 0 B / 0 B (Apple)

Virtual Memory Information:

Physical RAM: 8 GB

Free RAM: 292 MB

Used RAM: 4.38 GB

Cached files: 3.33 GB

Available RAM: 3.62 GB

Swap Used: 125 MB

Software Installs (past 30 days):

Install Date Name (Version)

2020-08-12 Adobe Flash Player
2020-08-13 Microsoft AutoUpdate
2020-08-13 ARMDC Agent Installer
2020-08-13 Malwarebytes for Mac
2020-08-13 Adobe Acrobat Reader DC (20.012.20041)
2020-08-19 Adobe Acrobat Reader DC (20.012.20043)
2020-08-21 XProtectPlistConfigData (2129)
2020-08-21 MRTConfigData (1.66)
2020-08-25 EtreCheck (5.6)

Clean up:

/Library/LaunchAgents/com.extensis.FMCore.plist
/Applications/Suitcase Fusion 6.app/Contents/Resources/FMCore
Executable not found

Diagnostics Information (past 7-30 days):

Directory /Library/Logs/DiagnosticReports is not accessible.

Enable Full Drive Access to see more information.

End of report