

**EtreCheckPro version: 6.8.1 (68024)**

**Report generated: 2023-06-19 11:05:14**

**Download EtreCheckPro from <https://etrecheck.com>**

**Runtime: 3:39**

**Performance: Good**

**Problem:** No problem - just checking

**Major Issues:**

Anything that appears on this list needs immediate attention.

**Security updates disabled** - Security updates are disabled. This computer is at risk of malware infection.

**Apple security disabled** - Apple security software is disabled. This computer is at risk of malware infection.

**Minor Issues:**

These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.

**System extensions installed** - This computer has system extensions installed. System extensions can be difficult to uninstall.

**Apps with heavy CPU usage** - There have been numerous cases of apps with heavy CPU usage.

**Unsigned files** - There are unsigned software files installed. These files could be old, incompatible, and cause problems. They should be reviewed.

**Limited permissions** - More information may be available with Full Disk Access.

**Kernel extensions present** - This computer has kernel extensions that may not work in the future.

**Hardware Information:**

MacBook Pro (16-inch, 2019)

Status: Supported

MacBook Pro Model: MacBookPro16,1

2,3 GHz 8-Core Intel Core i9 (i9-9880H) CPU: 8-core

16 GB RAM - Not upgradeable

BANK 0/ChannelA-DIMM0 - 8 GB DDR4 2667

BANK 2/ChannelB-DIMM0 - 8 GB DDR4 2667

Battery: Health = Normal - Cycle count = 407

**Video Information:**

Intel UHD Graphics 630 - VRAM: 1536 MB

Color LCD (built-in) 4096 x 2560

AMD Radeon Pro 5500M - VRAM: 4 GB

**Drives:**

disk0 - APPLE SSD AP1024N 1.00 TB (Solid State - TRIM: Yes)

Internal PCI-Express 8.0 GT/s x4 NVM Express

disk0s1 - EFI [EFI] 315 MB

disk0s2 [APFS Container] 1.00 TB  
disk1 [APFS Virtual drive] 1.00 TB (Shared by 8 volumes)  
disk1s1 - M\*\*\*\*\*d (APFS) (10.97 GB used)  
disk1s2 - Macintosh HD - Data (APFS) (330.34 GB used)  
disk1s3 - Preboot (APFS) [APFS Preboot] (1.96 GB used)  
disk1s4 - Recovery (APFS) [Recovery] (1.67 GB used)  
disk1s5 (APFS) [APFS Container] (9.06 GB used)  
disk1s5s1 - M\*\*\*\*\*P (APFS) [APFS Snapshot] (9.06 GB used)  
disk1s6 - M\*\*\*\*\*s (APFS) [APFS Virtual drive] (412.67 GB used)  
disk1s7 - Update (APFS) (3 MB used)  
disk1s8 - VM (APFS) [APFS VM] (1.07 GB used)

### Mounted Volumes:

disk1s1 - M\*\*\*\*\*d  
Filesystem: APFS  
Mount point: /Volumes/M\*\*\*\*\*d  
Encrypted  
Read-only: Yes  
Used: 10.97 GB  
Shared values  
Size: 1.00 TB  
Free: 232.29 GB

disk1s2 - Macintosh HD - Data  
Filesystem: APFS  
Mount point: /Volumes/Macintosh HD - Data  
Encrypted  
Used: 330.34 GB  
Shared values  
Size: 1.00 TB  
Free: 232.29 GB  
Available: 232.50 GB

disk1s3 - Preboot [APFS Preboot]  
Filesystem: APFS  
Mount point: /System/Volumes/Preboot  
Used: 1.96 GB  
Shared values  
Size: 1.00 TB  
Free: 232.29 GB

disk1s5s1 - M\*\*\*\*\*P [APFS Snapshot]  
Filesystem: APFS  
Mount point: /  
Read-only: Yes  
Used: 9.06 GB  
Shared values  
Size: 1.00 TB  
Free: 232.29 GB  
Available: 241.44 GB

disk1s6 - M\*\*\*\*\*s [APFS Virtual drive]

Filesystem: APFS

Mount point: /System/Volumes/Data

Encrypted

Used: 412.67 GB

Shared values

Size: 1.00 TB

Free: 232.29 GB

Available: 241.44 GB

disk1s7 - Update

Filesystem: APFS

Mount point: /System/Volumes/Update

Used: 3 MB

Shared values

Size: 1.00 TB

Free: 232.29 GB

disk1s8 - VM [APFS VM]

Filesystem: APFS

Mount point: /System/Volumes/VM

Used: 1.07 GB

Shared values

Size: 1.00 TB

Free: 232.29 GB

### Network:

Interface usbmodem14401: Arduino Nano Every

Interface wchusbserial1430: USB2.0-Serial

Interface wchusbserial1440: USB2.0-Serial 2

Interface wchusbserial1410: USB2.0-Serial 3

Interface wchusbserial1420: USB2.0-Serial 4

Interface usbmodem14301: Arduino Nano Every 2

Interface usbmodem142401: Arduino Nano Every 3

Interface en5: USB 10/100/1000 LAN

Interface bridge0: Thunderbolt Bridge

Interface en0: Wi-Fi

802.11 a/b/g/n/ac

Interface en7: iPhone

### System Software:

macOS Ventura 13.4 (22F66)

Time since boot: About 14 hours

### Configuration Files:

/etc/hosts - Count: 1

### Security:

Gatekeeper: App Store and identified developers

System Integrity Protection: Enabled

Security Updates: Disabled

Antivirus software: Malwarebytes

**Unsigned Files:**

Launchd: ~/Library/LaunchAgents/com.volkswagen.discovercare.plist

Executable: /Applications/DiscoverCare.app/Contents/MacOS/DiscoverCareChecker

Details: Exact match found in the legitimate list - probably OK

Apps: 3

**Applications:**

476 apps

40 x86-only apps

6 unsigned apps

**System Extensions:**

[Running] com.reincubate.macos.cam.avextension - version 2.0.2 (Reincubate Ltd)

Application: /Applications/Camo Studio.app - version 2.0.2 (Not found!)

**Kernel Extensions:**

/Library/Extensions

[Not Loaded] usbserial.kext - com.wch.usbserial (Jiangsu Qinhang Co., Ltd., 1.1.1 - SDK 10.9)

**System Launch Daemons:**

[Not Loaded] 37 Apple tasks

[Loaded] 183 Apple tasks

[Running] 165 Apple tasks

[Other] 2 Apple tasks

**System Launch Agents:**

[Not Loaded] 20 Apple tasks

[Loaded] 185 Apple tasks

[Running] 190 Apple tasks

**Launch Daemons:**

[Not Loaded] com.aaa.windscribe.OVPNHelper.plist (Windscribe Limited - installed 2022-08-19)

Executable: /Library/PrivilegedHelperTools/com.aaa.windscribe.OVPNHelper

[Loaded] com.google.keystone.daemon.plist (Google LLC - installed 2022-10-27)

Executable: /Library/Google/GoogleSoftwareUpdate/GoogleSoftwareUpdate.bundle/Contents/MacOS/GoogleSoftwareUpdateDaemon

[Running] com.malwarebytes.mbam.rtprotection.daemon.plist (Malwarebytes Corporation - installed 2023-06-04)

Command: /Library/Application Support/Malwarebytes/MBAM/Engine.bundle/Contents/PlugIns/RTProtectionDaemon.app/Contents/MacOS/RTProtectionDaemon -i C1DBF51B-2469-410E-BE2B-82344040054F.pkg

[Running] com.malwarebytes.mbam.settings.daemon.plist (Malwarebytes Corporation - installed 2023-06-04)

Executable: /Library/Application Support/Malwarebytes/MBAM/Engine.bundle/Contents/PlugIns/SettingsDaemon.app/Contents/MacOS/SettingsDaemon

[Not Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2023-04-18)

Executable: /Library/PrivilegedHelperTools/com.microsoft.autoupdate.helper

Location: /Library/Application Support/Microsoft/MAU2.0/Microsoft AutoUpdate.app

[Not Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2023-04-18)

Executable: /Library/PrivilegedHelperTools/com.microsoft.autoupdate.helper

[Not Loaded] com.sonos.SonosLibraryServer.plist (Sonos, Inc. - installed 2023-04-01)

Executable: /Library/Application Support/Sonos/SonosLibraryServer

[Not Loaded] com.tunnelbear.mac.tbear.plist (TunnelBear, Inc. - installed 2022-08-19)

Executable: /Library/PrivilegedHelperTools/com.tunnelbear.mac.tbear

### Launch Agents:

[Not Loaded] be.zetes.eazylink.plist (Zetes Sa - installed 2022-10-15)

Command: /Library/eaZyLink/eaZyLink -server

[Loaded] com.google.keystone.agent.plist (Google LLC - installed 2022-10-27)

Command: /Library/Google/GoogleSoftwareUpdate/GoogleSoftwareUpdate.bundle/Contents/Resources/GoogleSoftwareUpdateAgent.app/Contents/MacOS/GoogleSoftwareUpdateAgent -runMode ifneeded

[Loaded] com.google.keystone.xpcservice.plist (Google LLC - installed 2022-10-27)

Command: /Library/Google/GoogleSoftwareUpdate/GoogleSoftwareUpdate.bundle/Contents/Resources/GoogleSoftwareUpdateAgent.app/Contents/MacOS/GoogleSoftwareUpdateAgent -runMode xpc host

[Running] com.malwarebytes.mbam.frontend.agent.plist (Malwarebytes Corporation - installed 2023-06-04)

Executable: /Library/Application Support/Malwarebytes/MBAM/Engine.bundle/Contents/PlugIns/FrontendAgent.app/Contents/MacOS/FrontendAgent

[Not Loaded] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2023-04-10)

Command: /Library/Application Support/Microsoft/MAU2.0/Microsoft AutoUpdate.app/Contents/MacOS/Microsoft Update Assistant.app/Contents/MacOS/Microsoft Update Assistant --launchByAgent

Location: /Library/Application Support/Microsoft/MAU2.0/Microsoft AutoUpdate.app

[Not Loaded] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2023-04-18)

Command: /Library/Application Support/Microsoft/MAU2.0/Microsoft AutoUpdate.app/Contents/MacOS/Microsoft Update Assistant.app/Contents/MacOS/Microsoft Update Assistant --launchByAgent

## User Launch Agents:

[Loaded] com.dropbox.DropboxMacUpdate.agent.plist (Dropbox, Inc. - installed 2023-03-16)

Command: ~/Library/Dropbox/DropboxMacUpdate.app/Contents/MacOS/DropboxMacUpdate -check periodic

[Loaded] com.volkswagen.discovercare.plist (Not signed - installed 2021-07-11)

Executable: /Applications/DiscoverCare.app/Contents/MacOS/DiscoverCareChecker

## User Login Items:

[Not Loaded] AppCleaner SmartDelete (Julien Ramseier - installed 2023-05-07)

Modern Login Item

/Applications/AppCleaner.app/Contents/Library/LoginItems/AppCleaner

SmartDelete.app

[Not Loaded] DeepLLauncher (Linguee GmbH - installed 2023-05-04)

Modern Login Item

/Applications/DeepL.app/Contents/Library/LoginItems/DeepLLauncher.app

[Running] Dropbox (Dropbox, Inc. - installed 2023-06-16)

Application

/Applications/Dropbox.app

[Running] Google Drive (Google LLC - installed 2023-06-08)

Application

/Applications/Google Drive.app

[Not Loaded] HPPSDrMonitorHelper (App Store - installed 2023-06-15)

Modern Login Item

/Applications/HP Smart.app/Contents/Frameworks/HPDiagnosticKit.framework/Versions/A/Resources/Addons/HP Diagnose & Fix.app/Contents/Library/LoginItems/HPPSDrMonitorHelper.app

[Not Loaded] HousepartyHelper (Life On Air, Inc - installed 2019-06-15)

Modern Login Item

/Applications/Houseparty.app/Contents/Library/LoginItems/HousepartyHelper.app

[Running] Resilio Sync (Resilio, Inc. - installed 2023-04-26)

Application

/Applications/Resilio Sync.app

[Not Loaded] TunnelBearHelper (TunnelBear, Inc. - installed 2021-12-15)

Modern Login Item

/Applications/TunnelBear.app/Contents/Library/LoginItems/TunnelBearHelper.app

[Running] Stickies (Apple - installed 2023-05-13)

Application

/System/Applications/Stickies.app

[Not Loaded] Find Any File Hotkey (Thomas Tempelmann - installed 2020-01-29)

Modern Login Item  
/Volumes/Macintosh HD - Data/A\*\*\*\*\*s/Find Any File.app/Contents/Library/  
LoginItems/Find Any File Hotkey.app

### **App Extensions:**

Plugins:

BEIDToken - /Applications/Beid/BEIDToken.app

Safari extensions:

ABP Control Panel - /Applications/Adblock Plus.app

Connective Extension - /Applications/Connective Plugin.app

Widgets:

Microsoft Edge Widgets - /Applications/Microsoft Edge.app

File providers:

Google Drive - /Applications/Google Drive.app

Dropbox - /Applications/Dropbox.app

Share services:

Dropbox Transfer - /Applications/Dropbox.app

Finder sync extensions:

DeepL Finder Integration - /Applications/DeepL.app

Resilio Resilio Sync Finder Extension - /Applications/Resilio Sync.app

Dropbox Finder Extension - /Applications/Dropbox.app

FinderSyncExtension - /Applications/Google Drive.app/Contents/Applications/  
FinderHelper.app

Ad-blockers:

ABP - /Applications/Adblock Plus.app

QuickLook Previews:

EtreCheckQuickLook - ~/Downloads/EtreCheckPro.app

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### **Backup:**

**Time Machine information is limited without Full Disk Access**

Destinations:

Data [Network] (Last used)

### **Performance:**

System Load: 1.32 (1 min ago) 1.70 (5 min ago) 1.95 (15 min ago)

Nominal I/O usage: 0.01 MB/s

File system: 26.62 seconds

Write speed: 2818 MB/s

Read speed: 3132 MB/s

### **CPU Usage Snapshot:**

**Type Overall**

System: 1 %

User: 2 %  
Idle: 97 %

#### Top Processes Snapshot by CPU:

##### Process (count) CPU (Source - Location)

EtreCheckPro 20.08 % (Etresoft, Inc.)  
WindowServer 11.30 % (Apple)  
kernel\_task 2.27 % (Apple)  
sysmond 0.60 % (Apple)  
Resilio Sync 0.46 % (Resilio, Inc.)

#### Top Processes Snapshot by Memory:

##### Process (count) RAM usage (Source - Location)

EtreCheckPro 852 MB (Etresoft, Inc.)  
com.apple.WebKit.WebContent (4) 760 MB (Apple)  
Dock 253 MB (Apple)  
kernel\_task 247 MB (Apple)  
Signal Helper (Renderer) 160 MB (Quiet Riddle Ventures LLC)

#### Top Processes Snapshot by Network Use:

##### Process Input / Output (Source - Location)

mDNSResponder 2 MB / 2 MB (Apple)  
Dropbox 68 KB / 87 KB (Dropbox, Inc.)  
trustd 90 KB / 11 KB (Apple)  
remoted 39 KB / 50 KB (Apple)  
apsd 12 KB / 41 KB (Apple)

#### Top Processes Snapshot by Energy Use:

##### Process (count) Energy (0-100) (Source - Location)

WindowServer 6 (Apple)  
Resilio Sync 2 (Resilio, Inc.)  
sysmond 1 (Apple)  
Activity Monitor 1 (Apple)  
RTPProtectionDaemon 0 (Malwarebytes Corporation)

#### Virtual Memory Information:

Physical RAM: 16 GB

Free RAM: 2.77 GB

Used RAM: 6.63 GB

Cached files: 6.60 GB

Available RAM: 9.37 GB

Swap Used: 226 MB

#### Software Installs (past 60 days):

##### Install Date Name (Version)

2023-05-10 Snelle macOS-beveiligingsmaatregel 13.3.1 (a) (13.3.1 (a))  
2023-05-18 Adblock Plus (2.2.6)  
2023-06-04 Malwarebytes for Mac (1.0)  
2023-06-08 Google Drive (1.3.18.216)

2023-06-11 macOS 13.4 (13.4)  
2023-06-15 HP Smart (14.6.0.1505)  
2023-06-15 Numbers (13.1)  
2023-06-15 Keynote (13.1)  
2023-06-15 Pages (13.1)

**Diagnostics Information (past 7-30 days):**

**2023-06-19 00:09:26 AMPDevicesAgent - Crash**

Executable: /System/Library/PrivateFrameworks/AMPDevices.framework/Versions/  
A/Support/AMPDevicesAgent

**2023-06-18 18:42:53 photoanalysisd - High CPU Use (3 times)**

Executable: /System/Library/PrivateFrameworks/PhotoAnalysis.framework/Versions/  
A/Support/photoanalysisd

**2023-06-15 13:57:58 installd - High CPU Use**

Executable: /System/Library/PrivateFrameworks/PackageKit.framework/Versions/A/  
Resources/installd

**2023-06-14 17:03:52 com.apple.WebKit.WebContent - High CPU Use (2 times)**

Executable: /Volumes/VOLUME/\*/\*W\*\*\*\*\*k/V\*\*\*\*\*s/A/X\*\*\*\*\*s/  
c\*\*\*\*\*c/C\*\*\*\*\*s/M\*\*\*S/c\*\*\*\*\*t

**End of report**