

EtreCheckPro version: 6.8.1 (68024)

Report generated: 2023-07-12 13:37:46

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Runtime: 1:53

Performance: Excellent

Problem: Other problem

Description:

My Mac mini crashed, probably due to lightning, I had a very long connection cable between my modem and the Mac. The modem died, I could revive the Mac in the end. Hopefully not structural damage. But the hard drive is giving strange numbers regarding used and available space.

Major Issues:

Anything that appears on this list needs immediate attention.

Kernel panics - This system has experienced kernel panics. This could be a sign of hardware failure.

Minor Issues:

These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.

Clean up - There are orphan files that could be removed.

System modifications - There are a large number of system modifications running in the background.

Limited permissions - More information may be available with Full Disk Access.

Kernel extensions present - This computer has kernel extensions that may not work in the future.

Hardware Information:

Mac mini (M1, 2020)

Status: Supported

Mac mini Model: Macmini9,1

2.40 GHz Apple M1 (m1) CPU: 8-core

16 GB RAM - Not upgradeable

Video Information:

Apple M1

Drives:

disk0 - APPLE SSD AP0512Q 500.28 GB (Solid State - TRIM: Yes)

Internal Apple Fabric NVM Express

disk0s1 [APFS Container] 524 MB

disk1 [APFS Virtual drive] 524 MB (Shared by 4 volumes)

disk1s1 - iSCPreboot (APFS) [APFS Preboot] (6 MB used)

disk1s2 - xART (APFS) (6 MB used)

disk1s3 - Hardware (APFS) (2 MB used)

disk1s4 - Recovery (APFS) [Recovery] (20 KB used)

disk0s2 [APFS Container] 494.38 GB

disk3 [APFS Virtual drive] 494.38 GB (Shared by 6 volumes)

disk3s1 (APFS) [APFS Container] (9.06 GB used)

disk3s1s1 - Macintosh HD (APFS) [APFS Snapshot] (9.06 GB used)

disk3s2 - Preboot (APFS) [APFS Preboot] (4.71 GB used)

disk3s3 - Recovery (APFS) [Recovery] (783 MB used)

disk3s4 - Update (APFS) (55 MB used)

disk3s5 - Data (APFS) [APFS Virtual drive] (413.69 GB used)

disk3s6 - VM (APFS) [APFS VM] (25 KB used)

disk0s3 [APFS Container] 5.37 GB

disk2 [APFS Virtual drive] 5.37 GB (Shared by 2 volumes)

disk2s1 - Recovery (APFS) [Recovery] (1.59 GB used)

disk2s2 - Update (APFS) (426 KB used)

Mounted Volumes:

disk1s1 - iSCPreboot [APFS Preboot]

Filesystem: APFS

Mount point: /System/Volumes/iSCPreboot

Used: 6 MB
Shared values
Size: 524 MB
Free: 505 MB

disk1s2 - xART
Filesystem: APFS
Mount point: /System/Volumes/xarts
Used: 6 MB
Shared values
Size: 524 MB
Free: 505 MB

disk1s3 - Hardware
Filesystem: APFS
Mount point: /System/Volumes/Hardware
Used: 2 MB
Shared values
Size: 524 MB
Free: 505 MB

disk3s1s1 - Macintosh HD [APFS Snapshot]
Filesystem: APFS
Mount point: /
Read-only: Yes
Used: 9.06 GB
Shared values
Size: 494.38 GB
Free: 65.93 GB
Available: 74.20 GB

disk3s2 - Preboot [APFS Preboot]
Filesystem: APFS
Mount point: /System/Volumes/Preboot
Used: 4.71 GB
Shared values
Size: 494.38 GB
Free: 65.93 GB

disk3s4 - Update
Filesystem: APFS
Mount point: /System/Volumes/Update
Used: 55 MB
Shared values
Size: 494.38 GB
Free: 65.93 GB

disk3s5 - Data [APFS Virtual drive]
Filesystem: APFS
Mount point: /System/Volumes/Data
Encrypted
Used: 413.69 GB
Shared values
Size: 494.38 GB
Free: 65.93 GB
Available: 74.20 GB

disk3s6 - VM [APFS VM]
Filesystem: APFS
Mount point: /System/Volumes/VM
Used: 25 KB
Shared values
Size: 494.38 GB
Free: 65.93 GB

Network:

Interface en0: Ethernet
Interface en4: Ethernet Adaptor (en4)
Interface en5: Ethernet Adaptor (en5)
Interface en8: Ethernet Adapter (en8)
Interface en7: Ethernet Adapter (en7)
Interface bridge0: Thunderbolt Bridge
Interface en1: Wi-Fi
802.11 a/b/g/n/ac/ax

System Software:

macOS Ventura 13.4.1 (22F82)
Time since boot: About a day

Notifications:

Google Chrome Helper (Alerts).app
one notification

Security:

Gatekeeper: App Store and identified developers
System Integrity Protection: Enabled

Antivirus software: Apple

Applications:

533 apps
52 x86-only apps
4 unsigned apps

Kernel Extensions:

/Applications/Wondershare AllMyMusic.app
[Not Loaded] SystemAudioRecorder.kext - com.Perfect.Driver.SystemAudioRecorder (Wondershare Software Co., Ltd, 1.1.0 - SDK 10.6)

/Library/Application Support/Blackmagic Design/Blackmagic DeckLink/Signed Extensions
[Not Loaded] DeckLink_Driver.kext - com.blackmagic-design.desktopvideo.iokit.driver (Blackmagic Design Inc, 12.0 - SDK 10.14)
[Not Loaded] Blackmagic_Multibridge_Driver.kext - com.blackmagic-design.desktopvideo.multibridge.iokit.driver (Blackmagic Design Inc, 12.0 - SDK 11)
[Not Loaded] BlackmagicIO.kext - com.blackmagic-design.driver.BlackmagicIO (Blackmagic Design Inc, 12.0 - SDK 10.14)
[Not Loaded] BlackmagicUsbIO.kext - com.blackmagic-design.driver.BlackmagicUsbIO (Blackmagic Design Inc, 12.0 - SDK 10.14)

/Library/Extensions
[Not Loaded] EPSONUSBPrintClass.kext - com.epson.print.kext.USBPrintClass (Seiko Epson Corporation, 2.7.3)

System Launch Daemons:

[Not Loaded] 41 Apple tasks
[Loaded] 176 Apple tasks
[Running] 170 Apple tasks
[Other] 2 Apple tasks

System Launch Agents:

[Not Loaded] 21 Apple tasks
[Loaded] 195 Apple tasks
[Running] 181 Apple tasks

Launch Daemons:

[Running] com.adobe.ARMDCCommunicator.plist (Adobe Inc. - installed 2023-07-12)
Executable: /Library/PrivilegedHelperTools/com.adobe.ARMDCCommunicator

[Loaded] com.adobe.ARMDCCSMJobBlessHelper.plist (Adobe Inc. - installed 2023-07-12)
Executable: /Library/PrivilegedHelperTools/com.adobe.ARMDCCSMJobBlessHelper

[Running] com.adobe.acc.installer.v2.plist (Adobe Inc. - installed 2023-07-01)
Executable: /Library/PrivilegedHelperTools/com.adobe.acc.installer.v2

[Running] com.blackmagic-design.DesktopVideoHelper.plist (Blackmagic Design Inc - installed 2021-05-09)
Executable: /Library/Application Support/Blackmagic Design/Blackmagic DeckLink/DesktopVideoHelper

[Loaded] com.blackmagic-design.desktopvideo.XPCService.plist (Blackmagic Design Inc - installed 2021-01-15)
Executable: /Library/Application Support/Blackmagic Design/Blackmagic DeckLink/com.blackmagic-design.desktopvideo.DeckLinkHardwareXPCService.xpc/Contents/MacOS/com.blackmagic-design.desktopvideo.DeckLinkHardwareXPCService

[Running] com.blackmagic-design.streaming.BMDStreamingServer.plist (Blackmagic Design Inc - installed 2021-01-15)
Executable: /Library/Application Support/Blackmagic Design/Streaming/BMDStreamingAPI.bundle/Contents/MacOS/BMDStreamingServer

[Running] com.foxit.PDFEditorUpdateService.plist (Foxit Corporation - installed 2021-05-20)
Executable: /Library/Application Support/Foxit Software/FoxitService/FoxitPDFEditorUpdateService.app/Contents/MacOS/FoxitPDFEditorUpdateService

[Loaded] com.microsoft.OneDriveStandaloneUpdaterDaemon.plist (Microsoft Corporation - installed 2023-07-05)
Executable: /Applications/OneDrive.app/Contents/StandaloneUpdaterDaemon.xpc/Contents/MacOS/StandaloneUpdaterDaemon

[Loaded] com.microsoft.OneDriveUpdaterDaemon.plist (Microsoft Corporation - installed 2023-07-05)
Executable: /Applications/OneDrive.app/Contents/OneDriveUpdaterDaemon.xpc/Contents/MacOS/OneDriveUpdaterDaemon

[Not Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2023-07-12)
Executable: /Library/PrivilegedHelperTools/com.microsoft.autoupdate.helper
Location: /Library/Application Support/Microsoft/MAU2.0/Microsoft AutoUpdate.app

[Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2023-07-12)
Executable: /Library/PrivilegedHelperTools/com.microsoft.autoupdate.helper

[Loaded] com.microsoft.office.licensingV2.helper.plist (Microsoft Corporation - installed 2022-05-27)
Executable: /Library/PrivilegedHelperTools/com.microsoft.office.licensingV2.helper

[Loaded] com.microsoft.teams.TeamsUpdaterDaemon.plist (Microsoft Corporation - installed 2023-05-16)
Executable: /Applications/Microsoft Teams.app/Contents/TeamsUpdaterDaemon.xpc/Contents/MacOS/TeamsUpdaterDaemon

[Loaded] com.nchsoftware.SoundTap.VadHelper.plist (NCH Software - installed 2022-01-13)
Executable: /Library/PrivilegedHelperTools/com.nchsoftware.SoundTap.VadHelper

[Loaded] com.rogueamoeba.aceagent.plist (Rogue Amoeba Software, Inc. - installed 2022-10-19)
Executable: /Library/Audio/Plug-Ins/HAL/ACE.driver/Contents/Resources/aceagent

[Loaded] com.rogueamoeba.acetool.plist (Rogue Amoeba Software, Inc. - installed 2022-10-19)
Executable: /Library/Audio/Plug-Ins/HAL/ACE.driver/Contents/Resources/acetool

[Loaded] us.zoom.ZoomDaemon.plist (Zoom Video Communications, Inc. - installed 2022-10-07)
Executable: /Library/PrivilegedHelperTools/us.zoom.ZoomDaemon

Launch Agents:

[Other] com.adobe.ARMDCHelper.cc24aef4a1b90ed56a725c38014c95072f92651fb65e1bf9c8e43c37a23d420d.plist (Adobe Inc. - installed 2023-07-12)
Executable: /Library/Application Support/Adobe/ARMDCHelper/Application/Adobe Acrobat Update Helper.app/Contents/MacOS/Adobe Acrobat Update Helper

[Running] com.adobe.AdobeCreativeCloud.plist (Adobe Inc. - installed 2023-07-01)

Command: /Applications/Utilities/Adobe Creative Cloud/ACC/Creative Cloud.app/Contents/MacOS/Creative Cloud --showwindow=false --onOSStartup=true

[Loaded] com.adobe.ccxprocess.plist (Adobe Inc. - installed 2023-06-15)

Command: /Applications/Utilities/Adobe Creative Cloud Experience/CCXProcess/CCXProcess.app/Contents/MacOS/CCXProcess --openAtBoot

[Running] com.blackmagic-design.DesktopVideoUpdater.plist (Blackmagic Design Inc - installed 2021-01-15)

Executable: /Library/Application Support/Blackmagic Design/Blackmagic DeckLink/Desktop Video Updater.app/Contents/MacOS/DesktopVideoUpdater

[Other] com.epson.Epson_Low_Ink_Reminder.launcher.plist (Not signed - installed 2020-09-13)

Executable: /Applications/Epson Software/Epson Low Ink Reminder.app/Contents/EpsonLowInkReminderAgent.app/Contents/MacOS/EpsonLowInkReminderAgent

[Other] com.epson.esua.launcher.plist (Not signed - installed 2020-12-10)

Executable: /Applications/Epson Software/EPSON Software Updater.app/Contents/EPSON Software Updater Agent.app/Contents/MacOS/EPSON Software Updater Agent

[Other] com.epson.eventmanager.agent.plist (Not signed - installed 2021-01-08)

Executable: /Applications/Epson Software/Event Manager.app/Contents/Resources/Assistants/EventManager/EEEventManager.app/Contents/MacOS/EEEventManager

[Running] com.epson.scannermonitor.plist (Seiko Epson Corporation - installed 2021-01-08)

Executable: /Library/Application Support/EPSON/Scanner/ScannerMonitor/Epson Scanner Monitor.app/Contents/MacOS/Epson Scanner Monitor

[Loaded] com.microsoft.OneDriveStandaloneUpdater.plist (Microsoft Corporation - installed 2023-07-05)

Executable: /Applications/OneDrive.app/Contents/StandaloneUpdater.app/Contents/MacOS/OneDriveStandaloneUpdater

[Not Loaded] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2023-07-10)

Command: /Library/Application Support/Microsoft/MAU2.0/Microsoft AutoUpdate.app/Contents/MacOS/Microsoft Update Assistant.app/Contents/MacOS/Microsoft Update Assistant --launchByAgent

Location: /Library/Application Support/Microsoft/MAU2.0/Microsoft AutoUpdate.app

[Loaded] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2023-07-12)

Command: /Library/Application Support/Microsoft/MAU2.0/Microsoft AutoUpdate.app/Contents/MacOS/Microsoft Update Assistant.app/Contents/MacOS/Microsoft Update Assistant --launchByAgent

User Launch Agents:

[Loaded] com.google.keystone.agent.plist (Google LLC - installed 2022-10-27)

Command: ~/Library/Google/GoogleSoftwareUpdate/GoogleSoftwareUpdate.bundle/Contents/Resources/GoogleSoftwareUpdateAgent.app/Contents/MacOS/GoogleSoftwareUpdateAgent -runMode ifneeded

[Loaded] com.google.keystone.xpcservice.plist (Google LLC - installed 2022-10-27)

Command: ~/Library/Google/GoogleSoftwareUpdate/GoogleSoftwareUpdate.bundle/Contents/Resources/GoogleSoftwareUpdateAgent.app/Contents/MacOS/GoogleSoftwareUpdateAgent -runMode xpcost

User Login Items:

[Running] AdobeResourceSynchronizer (Adobe Inc. - installed 2023-06-08)

Application

/Applications/Adobe Acrobat DC/Adobe Acrobat.app/Contents/Helpers/AdobeResourceSynchronizer.app

[Not Loaded] JustJoinHelper (App Store - installed 2022-07-04)

Modern Login Item

/Applications/JustJoin.app/Contents/Library/LoginItems/JustJoinHelper.app

[Not Loaded] Launcher Disabler (Microsoft Corporation - installed 2023-07-05)

Modern Login Item

/Applications/OneDrive.app/Contents/Library/LoginItems/Launcher Disabler.app

[Not Loaded] OneDrive Launcher (Microsoft Corporation - installed 2023-07-05)

Modern Login Item

/Applications/OneDrive.app/Contents/Library/LoginItems/OneDrive Launcher.app

[Loaded] StartUpHelper (Spotify - installed 2022-03-15)
Modern Login Item
/Applications/Spotify.app/Contents/Library/LoginItems/StartUpHelper.app

[Not Loaded] StartupHelper (Seiko Epson Corporation - installed 2021-05-27)
Modern Login Item
/Library/Printers/EPSON/Fax/Utility/Fax Receive Monitor.app/Contents/Library/LoginItems/StartupHelper.app

App Extensions:

Finder sync extensions:
OneDrive Finder Integration - /Applications/OneDrive.app
Adobe Content Synchronizer Finder Extension - /Applications/Utilities/Adobe Sync/CoreSync/Core Sync.app

Photo editing extensions:
Polarr Pro - /Applications/Polarr Pro Photo Editor.app

Share services:
OneNote - /Applications/Microsoft OneNote.app

File providers:
OneDrive File Provider - /Applications/OneDrive.app

QuickLook Previews:
EtreCheckQuickLook - ~/Downloads/EtreCheckPro.app
com.etresoft.etrecheck4 *.etrecheck

QuickLook Previews (legacy):
BlackmagicRaw - /Applications/Blackmagic RAW/Blackmagic RAW Player.app
com.blackmagic-design.braw-movie *.braw

Internet Plug-ins:

AdobePDFViewer: 21.005.20058 (Adobe Systems, Inc. - installed 2021-07-13)
AdobePDFViewerNPAPI: 17.012.20098 (Adobe Systems, Inc. - installed 2021-07-13)

Audio Plug-ins:

BlackmagicAudio: 12.0 (Blackmagic Design Inc - installed 2021-05-09)
MSTeamsAudioDevice: 2020.42.00.9 (Microsoft Corporation - installed 2020-10-13)
ACE: 11.9.0 (Rogue Amoeba Software, Inc. - installed 2023-06-21)
Speaker Audio Recorder: 0.1.1 (Wondershare Software Co., Ltd - installed 2022-03-05)
SoundTapVirtualAudioDevice: 7.21 (NCH Software - installed 2022-01-13)

CoreMediaIO Plug-ins:

DeckLinkCMIO: 12.0 (Blackmagic Design Inc - installed 2021-01-15)

3rd Party System settings:

Blackmagic Desktop Video (Blackmagic Design Inc - installed 2021-01-15)

Backup:

Time Machine information is limited without Full Disk Access

Destinations:
W*****M [Local] (Last used)
22 local snapshots
Oldest local snapshot: 2023-07-11 00:23:22
Last local snapshot: 2023-07-12 12:54:45

Performance:

System Load: 1.79 (1 min ago) 2.03 (5 min ago) 2.34 (15 min ago)
Nominal I/O usage: 0.88 MB/s
File system: 7.92 seconds
Write speed: 2388 MB/s
Read speed: 2769 MB/s

CPU Usage Snapshot:

Type Overall

System: 6 %

User: 6 %

Idle: 88 %

Top Processes Snapshot by CPU:

Process (count) CPU (Source - Location)

WindowServer 13.74 % (Apple)

EtreCheckPro 7.92 % (Etresoft, Inc.)

FoxitPDFEditorUpdateService 5.92 % (Foxit Corporation)

opendirectoryd 5.44 % (Apple)

distnoted (17) 1.24 % (Apple)

Top Processes Snapshot by Memory:

Process (count) RAM usage (Source - Location)

EtreCheckPro 1.00 GB (Etresoft, Inc.)

WhatsApp Helper (Renderer) (2) 869 MB (WhatsApp Inc.)

Google Chrome Helper (Renderer) (6) 741 MB (Google LLC)

Google Chrome 435 MB (Google LLC)

Creative Cloud UI Helper (Renderer) 409 MB (Adobe Inc.)

Top Processes Snapshot by Network Use:

Process Input / Output (Source - Location)

mDNSResponder 5 MB / 5 MB (Apple)

apsd 5 KB / 11 KB (Apple)

trustd 8 KB / 967 B (Apple)

netbiosd 3 KB / 2 KB (Apple)

localizationswitcherd 0 B / 0 B (Apple)

Top Processes Snapshot by Energy Use:

Process (count) Energy (0-100) (Source - Location)

WindowServer 7 (Apple)

opendirectoryd 3 (Apple)

launchd 2 (Apple)

FoxitPDFEditorUpdateService 2 (Foxit Corporation)

Adobe Creative Cloud 1 (Not signed - /Applications/Utilities)

Virtual Memory Information:

Physical RAM: 16 GB

Free RAM: 1.10 GB

Used RAM: 9.34 GB

Cached files: 5.56 GB

Available RAM: 6.66 GB

Swap Used: 0 B

Software Installs (past 60 days):

Install Date Name (Version)

2023-05-16 Microsoft Teams (1.00.611156)

2023-05-24 iMovie (10.3.6)

2023-06-08 Adobe Acrobat (23.001.20177) (23.001.20177)

2023-06-12 Adobe Acrobat Reader (23.001.20177) (23.001.20177)

2023-06-13 Keynote (13.1)

2023-06-14 Pages (13.1)

2023-06-14 Numbers (13.1)

2023-06-16 Polarr Pro Photo Editor (5.11.5)

2023-06-21 Movavi Screen Recorder 23 (23.1.0)

2023-06-23 XProtectPayloads (101)

2023-06-30 macOS 13.4.1 (13.4.1)

2023-06-30 RosettaUpdateAuto (1.0.0.0.1.1686832204)

2023-07-06 XProtectPlistConfigData (2169)

2023-07-12 ARMDC Agent Installer (1.0.0)

2023-07-12 Microsoft AutoUpdate (4.61.23070901)
2023-07-12 Microsoft Excel (16.75.23070901)
2023-07-12 Microsoft OneNote (16.75.23070901)
2023-07-12 Microsoft Outlook (16.75.23070901)
2023-07-12 Microsoft PowerPoint (16.75.23070901)
2023-07-12 Microsoft Word (16.75.23070901)

Clean up:

/Library/LaunchAgents/com.epson.esua.launcher.plist
/Applications/Epson Software/EPSON Software Updater.app/Contents/EPSON Software Updater Agent.ap
p/Contents/MacOS/EPSON Software Updater Agent
Executable not found
/Library/LaunchAgents/com.epson.Epson_Low_Ink_Reminder.launcher.plist
/Applications/Epson Software/Epson Low Ink Reminder.app/Contents/EpsonLowInkReminderAgent.app/C
ontents/MacOS/EpsonLowInkReminderAgent
Executable not found
/Library/LaunchAgents/com.epson.eventmanager.agent.plist
/Applications/Epson Software/Event Manager.app/Contents/Resources/Assistants/Event Manager/EEvent
Manager.app/Contents/MacOS/EEEventManager
Executable not found

Diagnostics Information (past 7-30 days):

2023-07-11 00:35:20 backupd - High CPU Use
Executable: /System/Library/CoreServices/backupd.bundle/Contents/Resources/backupd

2023-07-09 22:57:09 Kernel Panic (2 times)

Details:

panic(cpu 5 caller 0xfffffe0023496214): "apcie[2:lan-1gb]::handleCompl
etionTimeoutInterrupt: completion timeout linksts=0xa9000200 pcielint=
0x00804010 linkcdmsts=0x00000900 (ltssm 0x0=DETECT_QUIET)\
Panicked task 0xfffffe2566fe2738: 0 pages, 452 threads: pid 0: kernel_
task

2023-07-09 17:03:59 Kernel Panic

Details:

panic(cpu 0 caller 0xfffffe002e302214): "apcie[2:lan-1gb]::_waitForLin
kUp: link training timeout linksts=0xa9000000 pcielint=0x00000000 link
cdmsts=0x00000000 (ltssm 0x3=POLL_COMPLIANCE)\
Panicked task 0xfffffe24ccc474f8: 0 pages, 482 threads: pid 0: kernel_
task

End of report