

EtreCheckPro version: 6.4.4 (6E015)

Report generated: 2021-07-01 21:10:58

Download EtreCheckPro from <https://etrecheck.com>

Runtime: 2:21

Performance: Excellent

**Problem:** Computer is restarting

**Major Issues:**

Anything that appears on this list needs immediate attention.

**Kernel panics** - This system has experienced kernel panics. This could be a sign of hardware failure.

**Minor Issues:**

These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.

**No Time Machine backup** - Time Machine backup not found.

**Clean up** - There are orphan files that could be removed.

**Unsigned files** - There are unsigned software files installed. Apple has said that unsigned software will not run by default in a future version of the operating system.

**32-bit Apps** - This computer has 32-bits apps will not work on current versions of the operating system.

**Limited drive access** - More information may be available with Full Drive Access.

**Kernel extensions present** - This computer has kernel extensions that may not work in the future.

**Sharing enabled** - This computer has sharing services enabled that could be a security risk.

**Hardware Information:**

MacBook Pro (15-inch, 2016)

MacBook Pro Model: MacBookPro13,3

2,7 GHz Intel Core i7 (i7-6820HQ) CPU: 4-core

16 GB RAM - Not upgradeable

BANK 0/DIMM0 - 8 GB LPDDR3 2133

BANK 1/DIMM0 - 8 GB LPDDR3 2133

Battery: Health = Normal - Cycle count = 301

**Video Information:**

Intel HD Graphics 530 - VRAM: 1536 MB

Color LCD (built-in) 3360 x 2100

AMD Radeon Pro 455 - VRAM: 2 GB

**Drives:**

disk0 - APPLE SSD SM0512L 500.28 GB (Solid State - TRIM: Yes)

Internal PCI-Express 8.0 GT/s x4 NVMe Express

disk0s1 - EFI [EFI] 315 MB

disk0s2 [APFS Container] 499.96 GB

disk1 [APFS Virtual drive] 499.96 GB (Shared by 4 volumes)

disk1s1 - \*\* (APFS) (Shared - 239.21 GB used)

disk1s2 - Preboot (APFS) [APFS Preboot] (Shared - 45 MB used)

disk1s3 - Recovery (APFS) [Recovery] (Shared - 511 MB used)

disk1s4 - VM (APFS) [APFS VM] (Shared - 1.07 GB used)

**Mounted Volumes:**

disk1s1 - \*\*

499.96 GB (Shared - 239.21 GB used, 281.01 GB available, 258.96 GB free)

APFS

Mount point: /

disk1s4 - VM [APFS VM]

499.96 GB (Shared - 1.07 GB used, 258.96 GB free)

APFS

Mount point: /private/var/vm

**Network:**

Interface lpss-serial1: LPSS Serial Adapter (1)  
Interface lpss-serial2: LPSS Serial Adapter (2)  
Interface en7: iPhone  
Interface en0: Wi-Fi  
802.11 a/b/g/n/ac  
Interface en5: Bluetooth PAN 2  
Interface bridge0: Thunderbolt Bridge  
iCloud Quota: 114.65 GB available

Printer sharing: Enabled

**System Software:**

macOS Mojave 10.14.6 (18G9216)  
Time since boot: Less than an hour

**Notifications:**

EtreCheckPro.app  
2 notifications  
EtreCheck.app  
one notification

**Security:**

Gatekeeper: App Store and identified developers  
System Integrity Protection: Enabled

Antivirus software: Apple

Printer sharing: Enabled

**Unsigned Files:**

Launchd: /Library/LaunchAgents/jp.co.canon.SELPHYCP.BG.plist  
Executable: /Library/Printers/Canon/SELPHYCP/Utilities/SELPHY CP Notificator.app/Contents/MacOS/SELPHY  
CP Notificator  
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchAgents/com.brother.LOGINserver.plist  
Executable: /Library/Printers/Brother/Utilities/Server/LOGINserver.app/Contents/MacOS/LOGINserver  
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchAgents/com.sony.WirelessAutoImportLauncher.agent.plist  
Executable: /Library/Application Support/WirelessAutoImport/WirelessImporterDaemon  
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchAgents/com.sony.SonyAutoLauncher.agent.plist  
Executable: /Library/Application Support/Sony Application Launcher/SonyAutoLauncher.app/Contents/MacOS/  
SonyAutoLauncher  
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.sec.faxdb.plist  
Executable: /Library/Printers/Samsung/Fax/FaxDB/faxdbd  
Details: Exact match found in the legitimate list - probably OK

Running app: /Library/Printers/Brother/Utilities/Server/USBserver.app/Contents/MacOS/USBserver  
Running app: /Library/Printers/Brother/Utilities/Server/NETserver.app/Contents/MacOS/NETserver

Plugin: /Library/Internet Plug-Ins/Silverlight.plugin  
Plugin: /Library/Internet Plug-Ins/SELPHY Photo Print Plugin.plugin  
Plugin: /Library/Internet Plug-Ins/Flip4Mac WMV Plugin.plugin  
Plugin: ~/Library/Internet Plug-Ins/CitrixOnlineWebDeploymentPlugin.plugin

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Plugin: ~/Library/Internet Plug-Ins/Google Earth Web Plug-in.plugin

Preference Pane: /Library/PreferencePanes/Flip4Mac WMV.prefPane

Preference Pane: /Library/PreferencePanes/DashboardPreferences.prefPane

Apps: 31

### 32-bit Applications:

32 32-bit apps

### Kernel Extensions:

/Applications/PMHMac.app

[Not Loaded] SONYDeviceType01.kext - com.sony.driver.dsccamFirmwareUpdaterType00 (1.2.00.09240 - SDK 10.7)

/Library/Extensions

[Not Loaded] SONYDeviceType03.kext - com.sony.driver.dsccamDeviceInfo00 (Sony Corporation, 1.3.0.07310 - SDK 10.7)

/System/Library/Extensions

[Not Loaded] EPSONUSBPrintClass.kext - com.epson.print.kext.USBPrintClass (1.4.9)

[Not Loaded] JMicronATA.kext - com.jmicron.JMicronATA (1.1.6)

[Loaded] Seagate Storage Driver.kext - com.seagate.driver.PowSecDriverCore (Seagate Technologies LLC, 5.2.6 (26913) - SDK 10.4)

[Loaded] APExtFramebuffer.kext - com.squirrels.airparrot.framebuffer (1.6 - SDK 10.8)

[Loaded] AirParrotDriver.kext - com.squirrels.driver.AirParrotSpeakers (1.8 - SDK 10.8)

[Not Loaded] UsbEthernetGadget.kext - com.tomtom.driver.UsbEthernetGadget (1.0.0d1)

### System Launch Agents:

[Not Loaded] 14 Apple tasks

[Loaded] 181 Apple tasks

[Running] 105 Apple tasks

### System Launch Daemons:

[Not Loaded] 36 Apple tasks

[Loaded] 183 Apple tasks

[Running] 115 Apple tasks

### Launch Agents:

[Other] com.adobe.ARMDCHelper.cc24aef4a1b90ed56a725c38014c95072f92651fb65e1bf9c8e43c37a23d420.d.plist (Adobe Systems, Inc. - installed 2021-02-13)

[Running] com.brother.LOGINserver.plist (? a1772de2 - installed 2018-10-18)

[Other] com.canon.SPPHelper.plist (? a4e3ee25 - installed 2012-01-23)

[Running] com.sony.SonyAutoLauncher.agent.plist (? a756a1bd - installed 2015-08-25)

[Running] com.sony.WirelessAutoImportLauncher.agent.plist (? c33fba7e - installed 2014-12-14)

[Running] jp.co.canon.SELPHYCP.BG.plist (? 6c0813be - installed 2013-11-21)

### Launch Daemons:

[Loaded] com.adobe.ARMDC.Communicator.plist (Adobe Systems, Inc. - installed 2021-01-09)

[Loaded] com.adobe.ARMDC.SMJobBlessHelper.plist (Adobe Systems, Inc. - installed 2021-01-09)

[Loaded] com.apple.installer.osmessagetracing.plist (Apple - installed 2021-05-20)

[Running] com.sec.faxdb.plist (? 91b619f6 - installed 2014-09-08)

### User Launch Agents:

[Other] com.adobe.ARM.\*\*\*.plist (? 0 - installed 2012-09-13)

[Other] com.apple.CSConfigDotMacCert-\*\*\*@\*\*\*-SharedServices.Agent.plist (? 0 - installed 2012-07-15)

[Loaded] com.citrixonline.GoToMeeting.G2MUpdate.plist (Citrix Online LLC - installed 2019-10-05)

[Loaded] com.google.keystone.agent.plist (Google, Inc. - installed 2021-03-04)

[Loaded] com.google.keystone.xpcservice.plist (Google, Inc. - installed 2021-03-04)

[Loaded] com.logmein.GoToMeeting.G2MUpdate.plist (Citrix Online LLC - installed 2019-10-05)

**User Login Items:**

- [Running] 1Password Extension Helper (App Store - installed 2021-06-28)  
Modern Login Item  
/Applications/1Password 7.app/Contents/Library/LoginItems/1Password Extension Helper.app
- [Loaded] 1Password Launcher (App Store - installed 2021-06-28)  
Modern Login Item  
/Applications/1Password 7.app/Contents/Library/LoginItems/1Password Launcher.app
- [Loaded] Launch Nikon Message Center 2 (NIKON CORPORATION - installed 2020-11-15)  
Application  
/Applications/Nikon Software/Nikon Message Center 2/Nikon Message Center 2.app/Contents/SharedSupport /Launch Nikon Message Center 2.app
- [Loaded] StartUpHelper (Spotify - installed 2019-09-20)  
Modern Login Item  
/Applications/Spotify.app/Contents/Library/LoginItems/StartUpHelper.app
- [Not Loaded] WhatsApp Login Helper (App Store - installed 2021-06-26)  
Modern Login Item  
/Applications/WhatsApp.app/Contents/Library/LoginItems/WhatsApp Login Helper.app
- [Not Loaded] PhotoStreamAgent (App Store - installed 2015-03-23)  
Modern Login Item  
/Applications/iPhoto.app/Contents/Library/LoginItems/PhotoStreamAgent.app

**Internet Plug-ins:**

- Silverlight: 5.1.50901.0 (? - installed 2017-06-10)
- AdobePDFViewerNPAPI: 17.012.20098 (Adobe Systems, Inc. - installed 2021-06-11)
- AdobePDFViewer: 21.005.20048 (Adobe Systems, Inc. - installed 2021-06-11)
- SELPHY Photo Print Plugin: 1.2.0.1 (? - installed 2011-09-27)
- Flip4Mac WMV Plugin: 3.0.0.126 (? - installed 2012-10-11)

**User Internet Plug-ins:**

- CitrixOnlineWebDeploymentPlugin: 1.0.105 (? - installed 2013-04-26)
- Google Earth Web Plug-in: 7.0 (? - installed 2012-12-14)

**Audio Plug-ins:**

- AppleTimeSyncAudioClock: 1.0 (Apple - installed 2019-05-15)
- BluetoothAudioPlugIn: 6.0.14 (Apple - installed 2021-06-07)
- AirPlay: 2.0 (Apple - installed 2021-06-07)
- AppleAVBAudio: 760.6 (Apple - installed 2019-07-31)
- BridgeAudioSP: 5.52 (Apple - installed 2021-06-07)
- iSightAudio: 7.7.3 (Apple - installed 2019-07-31)

**Safari Extensions:**

- 1Password (App Store - installed 2021-06-28)

**3rd Party Preference Panes:**

- Flip4Mac WMV (? - installed 2012-09-15)
- Seagate Dashboard for Mac OSX (? - installed 2014-04-11)

**Backup:**

- Time Machine information not available without Full Drive Access.**
- One local snapshot
- Oldest local snapshot: 2021-06-22 16:22:13
- Last local snapshot: 2021-06-22 16:22:13

**Performance:**

- System Load: 1.33 (1 min ago) 2.23 (5 min ago) 1.42 (15 min ago)
- Nominal I/O speed: 0.01 MB/s

File system: 22.57 seconds  
Write speed: 2013 MB/s  
Read speed: 2397 MB/s

**CPU Usage Snapshot:**

**Type Overall**

System: 1 %  
User: 1 %  
Idle: 98 %

**Top Processes Snapshot by CPU:**

**Process (count) CPU (Source - Location)**

EtreCheckPro 10.14 % (Etresoft, Inc.)  
WindowServer 4.56 % (Apple)  
kernel\_task 1.28 % (Apple)  
SystemUIServer 0.04 % (Apple)  
launchd 0.02 % (Apple)

**Top Processes Snapshot by Memory:**

**Process (count) RAM usage (Source - Location)**

EtreCheckPro 682 MB (Etresoft, Inc.)  
Dock 165 MB (Apple)  
kernel\_task 149 MB (Apple)  
mds\_stores 93 MB (Apple)  
WindowServer 84 MB (Apple)

**Top Processes Snapshot by Network Use:**

**Process Input / Output (Source - Location)**

biometrickitd 13 KB / 102 KB (Apple)  
mDNSResponder 69 KB / 20 KB (Apple)  
apsd 11 KB / 15 KB (Apple)  
cloudd 7 KB / 2 KB (Apple)  
rapportd 6 KB / 1 KB (Apple)

**Top Processes Snapshot by Energy Use:**

**Process (count) Energy (0-100) (Source - Location)**

WindowServer 2 (Apple)  
airportd 1 (Apple)  
lsd (2) 0 (Apple)  
configd 0 (Apple)  
WiFiProxy 0 (Apple)

**Virtual Memory Information:**

Physical RAM: 16 GB

Free RAM: 9.77 GB

Used RAM: 3.65 GB

Cached files: 2.59 GB

Available RAM: 12.35 GB

Swap Used: 0 B

**Software Installs (past 60 days):**

**Install Date Name (Version)**

2021-05-07 Todoist (7.6)  
2021-05-13 Adobe Acrobat Reader DC (21.001.20155) (21.001.20155)  
2021-06-07 Safari (14.1.1)  
2021-06-07 macOS Mojave-beveiligingsupdate 2021-004 (10.14.6)  
2021-06-11 Adobe Acrobat Reader DC (21.005.20048) (21.005.20048)  
2021-06-26 WhatsApp (2.2123.7)  
2021-06-28 1Password 7 (7.8.6)

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2021-06-30 XProtectPlistConfigData (2149)

2021-06-30 MRTConfigData (1.81)

### Clean up:

/Library/LaunchAgents/com.canon.SPPHelper.plist

/Applications/Canon Utilities/SELPHY Photo Print/SELPHY Photo Print.app/Contents/Resources/SPPHelper.app/Contents/MacOS/SPPHelper

Executable not found

~/Library/LaunchAgents/com.apple.CSConfigDotMacCert-\*\*\*@\*\*\*-SharedServices.Agent.plist

/System/Library/Frameworks/CoreServices.framework/Frameworks/OSServices.framework/Versions/A/Support/CSConfigDotMacCert

Executable not found

~/Library/LaunchAgents/com.adobe.ARM.\*\*\*.plist

/Applications/Adobe Reader 9/Adobe Reader.app/Contents/MacOS/Updater/Adobe Reader Updater Helper.app/Contents/MacOS/Adobe Reader Updater Helper

Executable not found

### Diagnostics Information (past 7-30 days):

2021-06-30 22:30:36 /Library/Logs/DiagnosticReports/iBridge-panic\_2021-06-30-223036\_M\*\*\*\*\*2.  
.bridge - Bridge Kernel Panic

2021-06-30 10:35:57 /Library/Logs/DiagnosticReports/iBridge-panic\_2021-06-30-103557\_M\*\*\*\*\*2.  
.bridge - Bridge Kernel Panic

2021-06-30 10:28:01 /Library/Logs/DiagnosticReports/iBridge-panic\_2021-06-30-102801\_M\*\*\*\*\*2.  
.bridge - Bridge Kernel Panic

2021-06-30 10:25:24 com.apple.Safari.History - Crash

Executable: /System/Library/StagedFrameworks/Safari/SafariShared.framework/Versions/A/XPCServices/com.apple.Safari.History.xpc/Contents/MacOS/com.apple.Safari.History

### End of report