

EtreCheckPro version: 6.8.4 (68040)

Report generated: 2024-05-07 19:47:29

Download EtreCheckPro from <https://etrecheck.com>

Runtime: 3:07

Performance: Excellent

Problem: Other problem

Description:

Strange behaviour of screen, fonts are in outline

Major Issues:

Anything that appears on this list needs immediate attention.

Security updates disabled - Security updates are disabled. This computer is at risk of malware infection.

Apple security disabled - Apple security software is disabled. This computer is at risk of malware infection.

Minor Issues:

These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.

System extensions installed - This computer has system extensions installed. System extensions can be difficult to uninstall.

Apps crashing - There have been numerous app crashes.

Apps with heavy CPU usage - There have been numerous cases of apps with heavy CPU usage.

Clean up - There are orphan files that could be removed.

Kernel extensions present - This computer has kernel extensions that may not work in the future.

Hardware Information:

MacBook Pro (16-inch, 2019)

Status: Supported

MacBook Pro Model: MacBookPro16,1

2,3 GHz 8-Core Intel Core i9 (i9-9880H) CPU: 8-core

16 GB RAM - Not upgradeable

BANK 0/ChannelA-DIMM0 - 8 GB DDR4 2667

BANK 2/ChannelB-DIMM0 - 8 GB DDR4 2667

Battery: Health = Normal - Cycle count = 543

Video Information:

Intel UHD Graphics 630 - VRAM: 1536 MB

Color LCD (built-in) 4096 x 2560

AMD Radeon Pro 5500M - VRAM: 4 GB

Drives:

disk0 - APPLE SSD AP1024N 1.00 TB (Solid State - TRIM: Yes)

Internal PCI-Express 8.0 GT/s x4 NVMe Express

disk0s1 - EFI [EFI] 315 MB

disk0s2 [APFS Container] 1.00 TB

disk1 [APFS Virtual drive] 1.00 TB (Shared by 6 volumes)

disk1s1 (APFS) [APFS Container] (10.24 GB used)

disk1s1s1 - M*****P (APFS) [APFS Snapshot] (10.24 GB used)

disk1s2 - Preboot (APFS) [APFS Preboot] (2.17 GB used)

disk1s3 - Recovery (APFS) [Recovery] (1.24 GB used)

disk1s4 - M*****s (APFS) [APFS Virtual drive] (366.76 GB used)

disk1s5 - Update (APFS) (6 MB used)

disk1s6 - VM (APFS) [APFS VM] (20 KB used)

Mounted Volumes:

disk1s1s1 - M*****P [APFS Snapshot]

Filesystem: APFS

Mount point: /

Read-only: Yes

Used: 10.24 GB
Shared values
Size: 1.00 TB
Free: 619.62 GB
Available: 661.25 GB

disk1s2 - Preboot [APFS Preboot]
Filesystem: APFS
Mount point: /System/Volumes/Preboot
Used: 2.17 GB
Shared values
Size: 1.00 TB
Free: 619.62 GB
Available: 661.25 GB

disk1s4 - M*****s [APFS Virtual drive]
Filesystem: APFS
Mount point: /System/Volumes/Data
Encrypted
Used: 366.76 GB
Shared values
Size: 1.00 TB
Free: 619.62 GB
Available: 661.25 GB

disk1s5 - Update
Filesystem: APFS
Mount point: /System/Volumes/Update
Used: 6 MB
Shared values
Size: 1.00 TB
Free: 619.62 GB
Available: 661.25 GB

disk1s6 - VM [APFS VM]
Filesystem: APFS
Mount point: /System/Volumes/VM
Used: 20 KB
Shared values
Size: 1.00 TB
Free: 619.62 GB
Available: 661.25 GB

USB:

T2Bus
Apple - composite_device
Apple Inc. - Touch Bar Backlight
Apple Inc. - Touch Bar Display
Apple Inc. - Apple Internal Keyboard / Trackpad
Apple - Headset
Apple Inc. - Ambient Light Sensor
Apple Inc. - FaceTime HD Camera (Built-in)
Apple Inc. - Apple T2 Controller

Network:

Interface usbmodem14301: Arduino Nano Every 2
Interface usbmodem14401: Arduino Nano Every
Interface en5: USB 10/100/1000 LAN
Interface en0: Wi-Fi
802.11 a/b/g/n/ac
Interface en7: iPhone

System Software:

macOS Sonoma 14.4.1 (23E224)
Time since boot: Less than an hour

Configuration Files:

/etc/hosts - Count: 1

Notifications:

Sonos.app
100 notifications
Resilio Sync.app
2 notifications

Security:

Gatekeeper: App Store and identified developers
System Integrity Protection: Enabled
Security Updates: Disabled

Antivirus software: Malwarebytes

System Extensions:

[Not Loaded] Malwarebytes Engine - version 5.1.4 (Malwarebytes Corporation - 2024-05-03)
Application: /Applications/Malwarebytes.app - version 5.1.4 (Malwarebytes Corporation - 2024-05-03)
Description: The Malwarebytes Engine extension manages your connection to the Malwarebytes VPN service.

[Blocked] com.reincubate.macos.cam.avextension - version 2.0.2 (Reincubate Ltd)
Application: /Applications/Camo Studio.app - version 2.0.2 (Not found!)

Kernel Extensions:

/Library/Extensions
[Not Loaded] usbserial.kext - com.wch.usbserial (Jiangsu Qinheng Co., Ltd., 1.1.1 - SDK 10.9)

System Launch Daemons:

[Not Loaded] 41 Apple tasks
[Loaded] 195 Apple tasks
[Running] 164 Apple tasks
[Other] 3 Apple tasks

System Launch Agents:

[Not Loaded] 21 Apple tasks
[Loaded] 220 Apple tasks
[Running] 183 Apple tasks

Launch Daemons:

[Not Loaded] com.google.GoogleUpdater.wake.system.plist (Google LLC - installed 2023-11-18)
Command: /Library/Application Support/Google/GoogleUpdater/Current/GoogleUpdater.app/Contents/MacOS/GoogleUpdater --wake-all --enable-logging --vmodule=*/components/update_client/*=2*/chrome/updater/*=2 --system

[Not Loaded] com.google.keystone.daemon.plist (Not signed - installed 2023-10-24)

[Running] com.malwarebytes.mbam.rtprotection.daemon.plist (Malwarebytes Corporation - installed 2024-05-03)

Command: /Library/Application Support/Malwarebytes/MBAM/Engine.bundle/Contents/PlugIns/RTProtectionDaemon.app/Contents/MacOS/RTProtectionDaemon -i 52DD9525-2456-4D6A-9834-52F7511A7F30.pkg

[Running] com.malwarebytes.mbam.settings.daemon.plist (Malwarebytes Corporation - installed 2024-05-03)
Executable: /Library/Application Support/Malwarebytes/MBAM/Engine.bundle/Contents/PlugIns/SettingsDaemon.app/Contents/MacOS/SettingsDaemon

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[Not Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2024-01-02)
Executable: /Library/PrivilegedHelperTools/com.microsoft.autoupdate.helper

[Running] com.sonos.SonosLibraryServer.plist (Sonos, Inc. - installed 2024-01-02)
Executable: /Library/Application Support/Sonos/SonosLibraryServer

Launch Agents:

[Not Loaded] be.zetes.eazylink.plist (Zetes Sa - installed 2024-01-02)
Command: /Library/eaZyLink/eaZyLink -server

[Not Loaded] com.google.keystone.agent.plist (Not signed - installed 2023-10-24)

[Not Loaded] com.google.keystone.xpcservice.plist (Not signed - installed 2023-10-24)

[Running] com.malwarebytes.mbam.frontend.agent.plist (Malwarebytes Corporation - installed 2024-05-03)
Executable: /Library/Application Support/Malwarebytes/MBAM/Engine.bundle/Contents/Plugins/FrontendAgent.t.app/Contents/MacOS/FrontendAgent

[Not Loaded] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2023-04-18)
Command: /Library/Application Support/Microsoft/MAU2.0/Microsoft AutoUpdate.app/Contents/MacOS/Microsoft Update Assistant.app/Contents/MacOS/Microsoft Update Assistant --launchByAgent

User Launch Agents:

[Loaded] com.dropbox.DropboxMacUpdate.agent.plist (Dropbox, Inc. - installed 2024-01-25)
Command: ~/Library/Dropbox/DropboxMacUpdate.app/Contents/MacOS/DropboxMacUpdate -check periodic

[Not Loaded] com.movavi.converteragent.startup.plist (Not signed - installed 2023-06-25)
Command: /usr/bin/open '/Applications/Movavi Video Converter 23.app/Contents/MacOS/ConverterAgent.app'

User Login Items:

[Loaded] LaunchHelper (App Store - installed 2024-03-07)
Modern Login Item
/Applications/Battery Monitor.app/Contents/Library/LoginItems/LaunchHelper.app

[Running] Dropbox (Dropbox, Inc. - installed 2024-05-04)
Application
/Applications/Dropbox.app

[Running] Google Drive (Google LLC - installed 2024-01-02)
Application
/Applications/Google Drive.app

[Loaded] LoginHelper (FIPLAB Ltd - installed 2024-01-02)
Modern Login Item
/Applications/Memory Clean 3.app/Contents/Library/LoginItems/LoginHelper.app

[Running] Resilio Sync (Resilio, Inc. - installed 2024-01-02)
Application
/Applications/Resilio Sync.app

[Not Loaded] AppCleaner SmartDelete (Julien Ramseier - installed 2024-01-02)
Modern Login Item
/Applications/Utilities/AppCleaner.app/Contents/Library/LoginItems/AppCleaner SmartDelete.app

[Not Loaded] coconutBattery Menu (Christoph Sinai - installed 2024-01-02)
Modern Login Item
/Applications/coconutBattery.app/Contents/Library/LoginItems/coconutBattery Menu.app

[Running] Stickies (Apple - installed 2024-03-21)
Application
/System/Applications/Stickies.app

Applications:

575 apps
25 x86-only apps
One unsigned app

App Extensions:

Safari extensions:
Vinegar - /Applications/Vinegar.app
Vinegar Extract - /Applications/Vinegar.app

Widgets:
Battery Monitor - /Applications/Battery Monitor.app

Plugins:
BEIDToken - /Applications/Beid/BEIDToken.app

File providers:
Google Drive - /Applications/Google Drive.app
Dropbox - /Applications/Dropbox.app

Share services:
Telegram - /Applications/Telegram.app
Dropbox Transfer - /Applications/Dropbox.app

Finder sync extensions:
FinderSyncExtension - /Applications/Google Drive.app/Contents/Applications/FinderHelper.app
Resilio Resilio Sync Finder Extension - /Applications/Resilio Sync.app
Dropbox Finder Extension - /Applications/Dropbox.app

QuickLook Previews:
EtreCheckQuickLook - /Applications/EtreCheckPro.app
com.etresoft.etrecheck4 *.etrecheck

QuickLook Previews (legacy):
DropboxQL - ~/Library/QuickLook/DropboxQL.qllgenerator
com.adobe.illustrator.ai-image *.ai
public.text
org.oasis-open.opendocument.spreadsheet *.ods
org.oasis-open.opendocument.presentation *.odp
com.adobe.encapsulated-postscript *.eps

Backup:

Destinations:
B***c [Local]
Total size: 0 B
Total number of backups:
Data [Network] (Last used)
Total size: 0 B
Total number of backups:
3 local snapshots
Oldest local snapshot: 2024-04-26 17:34:38
Last local snapshot: 2024-05-06 19:37:52

Performance:

System Load: 1.93 (1 min ago) 4.88 (5 min ago) 2.98 (15 min ago)
Nominal I/O usage: 2.87 MB/s
File system: 16.30 seconds
Write speed: 3083 MB/s
Read speed: 3051 MB/s

CPU Usage Snapshot:

Type Overall

System: 2 %

User: 5 %

Idle: 93 %

Top Processes Snapshot by CPU:

Process (count) CPU (Source - Location)

Finder 26.34 % (Apple)

EtreCheckPro 19.20 % (Etresoft, Inc.)

WindowServer 16.42 % (Apple)

QuickLookSatellite (2) 14.75 % (Apple)

NotificationCenter 5.80 % (Apple)

Top Processes Snapshot by Memory:

Process (count) RAM usage (Source - Location)

EtreCheckPro 862 MB (Etresoft, Inc.)

com.apple.WebKit.WebContent (6) 560 MB (Apple)

MTLCompilerService (10) 481 MB (Apple)

Dropbox (3) 381 MB (Dropbox, Inc.)

Dropbox Helper (Renderer) (2) 244 MB (Dropbox, Inc.)

Top Processes Snapshot by Network Use:

Process Input / Output (Source - Location)

sharingd 16 MB / 92 KB (Apple)

mDNSResponder 132 KB / 80 KB (Apple)

Dropbox 15 KB / 97 KB (Dropbox, Inc.)

trustd 78 KB / 16 KB (Apple)

apsd 10 KB / 57 KB (Apple)

Top Processes Snapshot by Energy Use:

Process (count) Energy (0-100) (Source - Location)

WindowServer 8 (Apple)

Finder 5 (Apple)

Resilio Sync 1 (Resilio, Inc.)

WindowManager 1 (Apple)

NotificationCenter 1 (Apple)

Virtual Memory Information:

Physical RAM: 16 GB

Free RAM: 2.50 GB

Used RAM: 7.47 GB

Cached files: 6.03 GB

Available RAM: 8.53 GB

Swap Used: 0 B

Software Installs (past 60 days):

Install Date Name (Version)

2024-03-20 Vinegar (3.0.2)

2024-03-26 macOS 14.4.1 (14.4.1)

2024-04-02 Numbers (14.0)

2024-04-02 Pages (14.0)

2024-04-02 Keynote (14.0)

2024-04-08 Ninox Database (3.11.8)

2024-05-01 Telegram (10.12.2)

2024-05-03 Malwarebytes for Mac (1.0)

Clean up:

~/Library/LaunchAgents/com.movavi.converteragent.startup.plist

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/Applications/Movavi Video Converter 23.app/Contents/MacOS/ConverterAgent.app
Executable not found

Diagnostics Information (past 60 days):

2024-05-07 17:39:59 /Library/Logs/DiagnosticReports/ProxiedDevice-Bridge/corespeechd-2024-05-06-213641.ips - Crash (30 times)

First occurrence: 2024-05-06 21:36:41

2024-05-07 17:30:01 /Library/Logs/DiagnosticReports/ProxiedDevice-Bridge/eligibilityd-2024-05-07-064239.ips - Crash (424 times)

First occurrence: 2024-05-07 06:42:39

2024-05-06 23:36:21 com.apple.MobileSoftwareUpdate.CleanupPreparePathService - Crash (2 times)

Executable: /System/Library/PrivateFrameworks/MobileSoftwareUpdate.framework/Versions/A/XPCServices/com.apple.MobileSoftwareUpdate.CleanupPreparePathService.xpc/Contents/MacOS/com.apple.MobileSoftwareUpdate.CleanupPreparePathService

2024-05-06 21:02:12 Activity Monitor - Crash (3 times)

First occurrence: 2024-05-06 21:02:08

Executable: /System/Applications/Utilities/Activity Monitor.app

2024-05-04 20:24:47 spotlightknowledge - High CPU Use (5 times)

First occurrence: 2024-05-01 11:05:53

Executable: /System/Library/Frameworks/CoreSpotlight.framework/spotlightknowledge

2024-05-04 19:27:20 photoanalysisd - High CPU Use (3 times)

First occurrence: 2024-05-02 13:14:17

Executable: /System/Library/PrivateFrameworks/PhotoAnalysis.framework/Versions/A/Support/photoanalysisd

2024-05-03 17:26:10 com.apple.WebKit.WebContent - High CPU Use

First occurrence: 2024-05-03 17:28:08

Executable: /Volumes/VOLUME/*W*****k/V*****s/A/X*****s/c*****c/C*****s/M***S/c*****t

2024-05-03 09:03:05 Safari - Crash

Executable: /System/Volumes/Preboot/Cryptexes/App/System/Applications/Safari.app

Details:

libsystem_c.dylib: abort() called

2024-05-01 12:01:26 suggested - High CPU Use

First occurrence: 2024-05-01 12:02:57

Executable: /System/Library/PrivateFrameworks/CoreSuggestions.framework/Versions/A/Support/suggested

End of report