

EtreCheck version: 6.2.2 (6C004)

Report generated: 2020-03-23 18:19:11

Download EtreCheckPro from <https://etrecheck.com>

Runtime: 1:59

Performance: Excellent

Problem: No problem - just checking

Major Issues:

Anything that appears on this list needs immediate attention.

Time Machine backup out-of-date - The last Time Machine backup is over 10 days old.

Minor Issues:

These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.

Time Machine auto backup disabled - Time Machine auto backups are disabled.

Clean up - There are orphan files that could be removed.

Unsigned files - There are unsigned software files installed. Apple has said that unsigned software will not run by default in a future version of the operating system.

Kernel extensions present - This machine has kernel extensions that may not work in the future.

Hardware Information:

MacBook Pro (16-inch, 2019)

MacBook Pro Model: MacBookPro16,1

1 2,3 GHz 8-Core Intel Core i9 (i9-9880H) CPU: 8-core

16 GB RAM - Not upgradeable

BANK 0/ChannelA-DIMM0 - 8 GB DDR4 2667

BANK 2/ChannelB-DIMM0 - 8 GB DDR4 2667

Battery: Health = Normal - Cycle count = 30

Video Information:

Intel UHD Graphics 630 - VRAM: 1536 MB

Color LCD (built-in) 4096 x 2560

AMD Radeon Pro 5500M - VRAM: 4 GB

Drives:

disk0 - APPLE SSD AP1024N 1.00 TB (Solid State - TRIM: Yes)

Internal PCI-Express 8.0 GT/s x4 NVMe Express

disk0s1 - EFI [EFI] 315 MB

disk0s2 [APFS Container] 1.00 TB

disk1 [APFS Virtual drive] 1.00 TB (Shared by 5 volumes)

disk1s1 - Macintosh HD (APFS) (Shared - 10.97 GB used)

disk1s2 - M***** Data (APFS) [APFS Virtual drive] (Shared - 339.46 GB used)

disk1s3 - Preboot (APFS) [APFS Preboot] (Shared - 88 MB used)

disk1s4 - Recovery (APFS) [Recovery] (Shared - 527 MB used)

disk1s5 - VM (APFS) [APFS VM] (Shared - 1.07 GB used)

Mounted Volumes:

disk1s1 - Macintosh HD

1.00 TB (Shared - 10.97 GB used, 650.97 GB available, 647.91 GB free)

APFS

Mount point: /

Encrypted

Read-only: Yes

disk1s2 - M***** Data [APFS Virtual drive]

1.00 TB (Shared - 339.46 GB used, 650.97 GB available, 647.91 GB free)

APFS

Mount point: /System/Volumes/Data

Encrypted

disk1s5 - VM [APFS VM]
1.00 TB (Shared - 1.07 GB used, 647.91 GB free)
APFS
Mount point: /private/var/vm
Encrypted

Network:

Interface en7: USB 10/100/1000 LAN
Interface en0: Wi-Fi
802.11 a/b/g/n/ac
Interface en8: iPhone
Interface en9: iPad
Interface en6: Bluetooth PAN
Interface bridge0: Thunderbolt Bridge
iCloud Quota: 4.87 GB available

System Software:

macOS Catalina 10.15.3 (19D76)
Time since boot: About 6 hours

Notifications:

EtreCheckPro.app
2 notifications
Safari.app
21 notifications

Security:

Gatekeeper: App Store and identified developers
System Integrity Protection: Enabled

Antivirus software: Apple and Malwarebytes

Unsigned Files:

Unsigned files are hidden.
one unsigned process
10 unsigned apps

Kernel Extensions:

/Library/Extensions
[Loaded] Dropbox.kext (Dropbox, Inc., 1.10.3 - SDK 10.14)
[Loaded] MB_MBAM_Protection.kext (Malwarebytes Corporation, 3.3 - SDK 10.13)

Startup Items:

HW_CreateNetwork Path: /Library/StartupItems/HW_CreateNetwork

System Launch Agents:

[Not Loaded] 17 Apple tasks
[Loaded] 174 Apple tasks
[Running] 120 Apple tasks

System Launch Daemons:

[Not Loaded] 35 Apple tasks
[Loaded] 174 Apple tasks
[Running] 127 Apple tasks

Launch Agents:

[Loaded] com.google.keystone.agent.plist (Google, Inc. - installed 2020-03-13)
[Loaded] com.google.keystone.xpcservice.plist (Google, Inc. - installed 2020-03-13)
[Running] com.malwarebytes.mbam.frontend.agent.plist (Malwarebytes Corporation - installed 2018-05-22)

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[Not Loaded] com.sony.ReaderLibrary.RunReaderLibrary.plist (? e3bfdacf - installed 2010-07-13)

[Loaded] de.devolo.networkservice.notify.plist (devolo AG - installed 2019-04-02)

Launch Daemons:

[Loaded] com.adobe.fpsaud.plist (Adobe Systems, Inc. - installed 2020-02-25)

[Loaded] com.bombich.ccc.plist (? 41245744 - installed 2016-12-28)

[Loaded] com.bombich.ccchelper.plist (Bombich Software, Inc. - installed 2017-06-28)

[Running] com.crystalidea.macsfancontrol.smcwrite.plist (Ilya Parniuk - installed 2019-12-08)

[Loaded] com.google.keystone.daemon.plist (Google, Inc. - installed 2020-03-13)

[Other] com.huawei.hwportdetect_driver.plist (? 5549f691 - installed 2017-03-31)

[Running] com.malwarebytes.mbam.rtprotection.daemon.plist (Malwarebytes Corporation - installed 2018-05-2

2)

[Running] com.malwarebytes.mbam.settings.daemon.plist (Malwarebytes Corporation - installed 2018-05-22)

[Not Loaded] com.oracle.java.Helper-Tool.plist (? 0 - installed)

[Loaded] com.sharpcast.xfsmond.plist (? 5d035cfe - installed 2013-11-27)

[Loaded] com.tunnelbear.mac.tbear.plist (? b5b40674 - installed 2015-08-09)

[Other] de.devolo.networkservice.plist (devolo AG - installed 2019-04-02)

User Launch Agents:

[Other] com.aimersoft.iMusicHelper.plist (WonBo Technology Co., Ltd - installed 2020-02-06)

[Loaded] com.dropbox.DropboxMacUpdate.agent.plist (Dropbox, Inc. - installed 2019-08-21)

[Running] com.imobie.AnyTransToolHelper.plist (iMobie Inc. - installed 2019-04-11)

[Loaded] com.skype.skype.shareagent.plist (? 0 - installed 2018-11-17)

User Login Items:

[Running] Backup and Sync (Google, Inc. - installed 2019-12-23)

Application

/Applications/Backup and Sync.app

[Running] Dropbox (Dropbox, Inc. - installed 2020-03-20)

Application

/Applications/Dropbox.app

[Not Loaded] Find Any File Hotkey (Thomas Tempelmann - installed 2020-01-04)

Modern Login Item

/Applications/Find Any File.app/Contents/Library/LoginItems/Find Any File Hotkey.app

[Loaded] Macs Fan Control (Ilya Parniuk - installed 2020-01-14)

Application

/Applications/Macs Fan Control.app

[Running] Resilio Sync (Resilio, Inc. - installed 2020-03-02)

Application

/Applications/Resilio Sync.app

[Running] stack (TransIP BV - installed 2020-01-04)

Application

/Applications/stack.app

[Running] Stickies (Apple - installed 2020-01-29)

Application

/System/Applications/Stickies.app

[Running] iMusic Helper (WonBo Technology Co., Ltd - installed 2019-12-25)

Application

~/Library/Application Support/iMusic/iMusic Helper.app

Internet Plug-ins:

Silverlight: 5.1.20913.0 (? - installed 2020-01-04)

DivXBrowserPlugin: 1.3 (? - installed 2020-01-04)

Flash Player: 32.0.0.344 (Adobe Systems, Inc. - installed 2020-03-13)

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FlashPlayer-10.6: 32.0.0.344 (Adobe Systems, Inc. - installed 2020-03-13)
ContentUploaderPlugin: 1.2 (?) - installed 2020-01-04)
iPhotoPhotocast: 7.0 (Apple - installed 2020-01-04)

Safari Extensions:

AdBlock Engine (App Store - installed 2020-02-15)
AdBlock Icon (App Store - installed 2020-02-15)
Connective Extension (App Store - installed 2020-02-28)

3rd Party Preference Panes:

Flash Player (Adobe Systems, Inc. - installed 2020-02-25)
FUSE for OS X (OSXFUSE) (?) - installed 2020-01-04)

Time Machine:

Skip System Files: No
Auto backup: No
Volumes being backed up:
Destinations:
 Data [Network] (Last used)
 Total size: 2.00 TB
 Total number of backups: 109
 Oldest backup: 2018-03-26 17:01:03
 Last backup: 2020-01-04 18:35:03

Performance:

System Load: 2.24 (1 min ago) 1.71 (5 min ago) 1.36 (15 min ago)
Nominal I/O speed: 0.16 MB/s
File system: 12.91 seconds
Write speed: 3111 MB/s
Read speed: 3154 MB/s

CPU Usage Snapshot:

Type Overall

System: 1 %
User: 1 %
Idle: 98 %

Top Processes Snapshot by CPU:

Process (count) CPU (Source - Location)

WindowServer 14.52 % (Apple)
EtreCheckPro 10.10 % (Etresoft, Inc.)
kernel_task 3.25 % (Apple)
CalendarAgent 1.92 % (Apple)
AppleUserHIDDrivers (16) 0.86 % (Apple)

Top Processes Snapshot by Memory:

Process (count) RAM usage (Source - Location)

com.apple.WebKit.WebContent (4) 693 MB (Apple)
EtreCheckPro 544 MB (Etresoft, Inc.)
Dropbox (3) 390 MB (Dropbox, Inc.)
QuickLookUIService 382 MB (Apple)
com.apple.MediaLibraryService (2) 329 MB (Apple)

Top Processes Snapshot by Network Use:

Process Input / Output (Source - Location)

mDNSResponder 524 KB / 247 KB (Apple)
ath 56 KB / 43 KB (Apple)
biometrickitd 66 KB / 26 KB (Apple)
Dropbox 39 KB / 15 KB (Dropbox, Inc.)
UserEventAgent 12 KB / 11 KB (Apple)

Top Processes Snapshot by Energy Use:

Process (count) Energy (0-100) (Source - Location)

WindowServer 8 (Apple)
Resilio Sync 2 (Resilio, Inc.)
AppleUserHIDDrivers (16) 0 (Apple)
sysmond 0 (Apple)
ControlStrip 0 (Apple)

Virtual Memory Information:

Physical RAM: 16 GB

Free RAM: 2.69 GB

Used RAM: 8.33 GB

Cached files: 4.98 GB

Available RAM: 7.67 GB

Swap Used: 0 B

Software Installs (past 30 days):

Install Date Name (Version)

2020-02-28 Connective Plugin (1.0.4)
2020-03-06 The Unarchiver (4.2.0)
2020-03-13 Adobe Flash Player (32.0.0.344)
2020-03-17 IP Scanner (3.95)
2020-03-20 MRTConfigData (1.57)
2020-03-20 XProtectPlistConfigData (2116)

Clean up:

/Library/LaunchDaemons/com.huawei.hwportdetect_driver.plist
/Library/StartupItems/HWPoortDetect_driver/HWPoortCfg_driver
Executable not found

Diagnostics Information (past 7-30 days):

2020-03-22 13:06:56 FileMaker Pro.app - Crash (2 times)

Executable: /Applications/FileMaker Pro 14/FileMaker Pro.app

Details:

Performing @selector(onDoubleClick:) from sender NSTableView 0x7f7ffe2826f0

2020-03-21 20:40:41 photoanalysisd - High CPU Use (2 times)

Executable: /System/Library/PrivateFrameworks/PhotoAnalysis.framework/Versions/A/Support/photoanalysisd

2020-03-19 19:51:21 ScreenSaverEngine.app - High CPU Use

Executable: /System/Library/CoreServices/ScreenSaverEngine.app

End of report