

EtreCheckPro version: 6.5.1 (6F003)

Report generated: 2021-08-20 12:28:23

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Runtime: 40:12

Performance: Poor

Problem: Computer is too slow

Major Issues:

Anything that appears on this list needs immediate attention.

Failing hard drive - This computer has a hard drive that appears to be failing.

Adobe Flash Player installed - Adobe Flash Player is installed on this computer. This is a security risk and no longer supported.

Minor Issues:

These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.

Clean up - There are orphan files that could be removed.

Unsigned files - There are unsigned software files installed. Apple has said that unsigned software will not run by default in a future version of the operating system.

System modifications - There are a large number of system modifications running in the background.

32-bit Apps - This computer has 32-bits apps will not work on current versions of the operating system.

Kernel extensions present - This computer has kernel extensions that may not work in the future.

Hardware Information:

iMac (Retina 4K, 21.5-inch, 2019)

iMac Model: iMac19,2

3,6 GHz Intel Core i3 (i3-8100) CPU: 4-core

8 GB RAM - Upgradeable by an Apple Authorized Service Provider

BANK 0/ChannelA-DIMM0 - 4 GB DDR4 2400

BANK 2/ChannelB-DIMM0 - 4 GB DDR4 2400

Video Information:

Radeon Pro 555X - VRAM: 2 GB

iMac (built-in) 4096 x 2304

Drives:

disk0 - APPLE HDD HTS541010A9E632 1.00 TB (Mechanical - 5400 RPM)

Internal SATA 3 Gigabit Serial ATA

disk0s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk0s2 [APFS Container] 1000.00 GB

disk1 [APFS Virtual drive] 1000.00 GB (Shared by 4 volumes)

disk1s1 - Macintosh HD (APFS) (Shared - 711.86 GB used)

disk1s2 - Preboot (APFS) [APFS Preboot] (Shared - 45 MB used)

disk1s3 - Recovery (APFS) [Recovery] (Shared - 511 MB used)

disk1s4 - VM (APFS) [APFS VM] (Shared - 4.29 GB used)

disk2 - LaCie P9220 2.00 TB

External USB 5 Gbit/s USB

disk2s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk2s2 - B****p (Journaled HFS+) 2.00 TB (1.14 TB used)

Mounted Volumes:

disk1s1 - Macintosh HD

1000.00 GB (Shared - 711.86 GB used, 294.29 GB available, 281.91 GB free)

APFS

Mount point: /

disk1s4 - VM [APFS VM]

1000.00 GB (Shared - 4.29 GB used, 281.91 GB free)

APFS

Mount point: /private/var/vm

disk2s2 - B****p

2.00 TB (1.14 TB used, 860.55 GB available, 860.26 GB free)

Journaled HFS+

Mount point: /Volumes/B****p

Network:

Interface en0: Ethernet

Interface fw0: Thunderbolt FireWire

Interface en1: Wi-Fi

802.11 a/b/g/n/ac

Interface en4: Bluetooth PAN

Interface bridge0: Thunderbolt Bridge

iCloud Quota: 481 MB available

System Software:

macOS Mojave 10.14.6 (18G7016)

Time since boot: Less than an hour

Security:

Gatekeeper: App Store and identified developers

System Integrity Protection: Enabled

Antivirus software: Apple and Malwarebytes

Security Risk! - Adobe Flash Player installed!

Unsigned Files:

Launchd: /Library/LaunchDaemons/
com.microsoft.OneDriveUpdaterDaemon.plist
Executable: /Applications/OneDrive.app/Contents/
OneDriveUpdaterDaemon.xpc/Contents/MacOS/OneDriveUpdaterDaemon
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.tunnelbear.mac.tbear.plist
Executable: /Library/PrivilegedHelperTools/com.tunnelbear.mac.tbear
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchAgents/com.oracle.java.Java-Updater.plist
Executable: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/
Resources/Java Updater.app/Contents/MacOS/Java Updater -bgcheck
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/com.oracle.java.Helper-Tool.plist
Executable: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/
Resources/Helper-Tool
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/
Resources/com.oracle.java.Java-Updater.plist
Executable: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/
Resources/Java Updater.app/Contents/MacOS/Java Updater -bgcheck
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/
Resources/com.oracle.java.Helper-Tool.plist
Executable: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/Contents/
Resources/Helper-Tool
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchDaemons/
com.microsoft.OneDriveStandaloneUpdaterDaemon.plist
Executable: /Applications/OneDrive.app/Contents/
StandaloneUpdaterDaemon.xpc/Contents/MacOS/StandaloneUpdaterDaemon
Details: Exact match found in the legitimate list - probably OK

Launchd: /Library/LaunchAgents/com.brother.LOGINserver.plist
Executable: /Library/Printers/Brother/Utilities/Server/LOGINserver.app/
Contents/MacOS/LOGINserver
Details: Exact match found in the legitimate list - probably OK

Running app: /Library/Printers/Brother/Utilities/Server/USBserver.app/
Contents/MacOS/USBserver
Running app: /Library/Printers/Brother/Utilities/Server/NETserver.app/
Contents/MacOS/NETserver

Plugin: /Library/Internet Plug-Ins/Flash Player.plugin/Flash Player.plugin/
Contents/PlugIns/FlashPlayer-10.6.plugin
Plugin: /Library/Internet Plug-Ins/Flash Player.plugin/Flash Player.plugin
Plugin: /Library/Internet Plug-Ins/VascoCardReaderPlugin.plugin
Plugin: /Library/Internet Plug-Ins/OfficeLiveBrowserPlugin.plugin
Plugin: /Library/Internet Plug-Ins/CitrixICAClientPlugIn.plugin
Plugin: /Library/Internet Plug-Ins/DirectorShockwave.plugin
Plugin: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin
Plugin: ~/Library/Internet Plug-Ins/Picasa.plugin

Preference Pane: ~/Library/PreferencePanes/Growl.prefPane
Preference Pane: /Library/Internet Plug-Ins/JavaAppletPlugin.plugin/
Contents/Home/lib/deploy/JavaControlPanel.prefPane
Preference Pane: /Library/PreferencePanes/SMART Board.prefPane

Apps: 5

Old Applications:

26 32-bit apps

Kernel Extensions:

/System/Library/Extensions
[Not Loaded] EPSONUSBPrintClass.kext -
com.epson.print.kext.USBPrintClass (1.2.4)
[Not Loaded] hp_qc_io_enabler.kext -
com.hp.hpio.hp_psa530_630_io_enabler (1.0.1)
[Not Loaded] hp_designjet_series.kext - com.hp.print.hpio.Designjet.kext
(2.2)
[Not Loaded] hp_Deskjet_io_enabler.kext - com.hp.print.hpio.Deskjet.kext
(3.0.3)
[Not Loaded] hp_Inkjet_io_enabler.kext - com.hp.print.hpio.Inkjet.kext
(3.0.3)
[Not Loaded] hp_Inkjet1_io_enabler.kext - com.hp.print.hpio.Inkjet1.kext
(2.1.4)
[Not Loaded] hp_Inkjet3_io_enabler.kext - com.hp.print.hpio.Inkjet3.kext

(2.0.1)

[Not Loaded] hp_Inkjet4_io_enabler.kext - com.hp.print.hpio.Inkjet4.kext

(2.2.1)

[Not Loaded] hp_Officejet_io_enabler.kext -

com.hp.print.hpio.Officejet.kext (3.0.3)

[Not Loaded] hp_Photosmart_io_enabler.kext -

com.hp.print.hpio.Photosmart.kext (4.0.2)

[Not Loaded] hp_Inkjet7_io_enabler.kext - com.hp.print.hpio.inkjet7.kext

(1.0.2)

[Not Loaded] hp_Inkjet8_io_enabler.kext - com.hp.print.hpio.inkjet8.kext

(2.1.1)

[Not Loaded] JMicronATA.kext - com.jmicron.JMicronATA (1.1.6)

[Not Loaded] HoRNDIS.kext - com.joshuawise.kexts.HoRNDIS (6 - SDK

10.0)

[Not Loaded] LexmarkUSBMerge.kext - com.lexmark.print.usbmerge

(1.16.11)

[Not Loaded] OlympusDSCDriver.kext -

com.olympus.CamBlockCommandsDevice (2.0.0)

[Not Loaded] OlympusDSCSCSIDriver.kext -

com.olympus.CamBlockCommandsDeviceUP (2.0.0)

[Not Loaded] SMARTBoard.kext - com.smarttech.iokit.SMARTBoard

(9.5.189.3)

[Not Loaded] SMART_Board_cable.kext - com.tectona.driver.PL2303 (1.2.1)

[Not Loaded] BJUSBLoad.kext - jp.co.canon.bj.print.BJUSBLoad (2.0.10)

System Launch Daemons:

[Not Loaded] 38 Apple tasks

[Loaded] 177 Apple tasks

[Running] 119 Apple tasks

System Launch Agents:

[Not Loaded] 15 Apple tasks

[Loaded] 171 Apple tasks

[Running] 114 Apple tasks

Launch Daemons:

[Loaded] com.adobe.ARMDCCommunicator.plist (Adobe Systems, Inc. - installed 2021-01-09)

[Loaded] com.adobe.ARMDCCSMJobBlessHelper.plist (Adobe Systems, Inc. - installed 2021-01-09)

[Loaded] com.adobe.fpsaud.plist (Adobe Inc. - installed 2020-11-24)

[Loaded] com.google.keystone.daemon.plist (Google, Inc. - installed 2021-03-05)

[Loaded] com.malwarebytes.HelperTool.plist (Malwarebytes Corporation - installed 2016-08-08)

[Loaded] com.microsoft.OneDriveStandaloneUpdaterDaemon.plist (?)

f39826f0 - installed 2020-07-08)

[Loaded] com.microsoft.OneDriveUpdaterDaemon.plist (? a510a00 - installed 2020-07-08)

[Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2021-08-10)

[Loaded] com.microsoft.office.licensingV2.helper.plist (Microsoft Corporation - installed 2020-06-15)

[Loaded] com.microsoft.teams.TeamsUpdaterDaemon.plist (Microsoft Corporation - installed 2021-02-09)

[Not Loaded] com.oracle.java.Helper-Tool.plist (? e3fefdd2 - installed 2020-06-18)

[Loaded] com.teamviewer.Helper.plist (TeamViewer GmbH - installed 2020-06-22)

[Not Loaded] com.teamviewer.teamviewer_service.plist (TeamViewer GmbH - installed 2020-06-22)

[Loaded] com.tunnelbear.mac.tbear.plist (? a1f7621a - installed 2016-08-31)

Launch Agents:

[Other]

com.adobe.ARMDCHelper.cc24aef4a1b90ed56a725c38014c95072f92651fb65e1bf9c8e43c37a23d420d.plist (Adobe Systems, Inc. - installed 2021-02-12)

[Running] com.brother.LOGINserver.plist (? a1772de2 - installed 2015-03-12)

[Loaded] com.google.keystone.agent.plist (Google, Inc. - installed 2021-03-05)

[Loaded] com.google.keystone.xpcservice.plist (Google, Inc. - installed 2021-03-05)

[Other] com.microsoft.OneDriveStandaloneUpdater.plist (? b97e8726 - installed 2020-07-08)

[Loaded] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2021-08-10)

[Not Loaded] com.oracle.java.Java-Updater.plist (? e951d113 - installed 2020-06-18)

[Not Loaded] com.teamviewer.teamviewer.plist (TeamViewer GmbH - installed 2020-06-22)

[Not Loaded] com.teamviewer.teamviewer_desktop.plist (TeamViewer GmbH - installed 2020-06-22)

User Launch Agents:

[Not Loaded] .plist (App Store - installed 2020-09-11)

[Other] com.adobe.ARM.***.plist (? 0 - installed 2011-01-05)

User Login Items:

[Not Loaded] Launcher Disabler (App Store - installed 2020-10-06)

Modern Login Item

/Applications/OneDrive.app/Contents/Library/LoginItems/Launcher

Disabler.app

[Loaded] OneDrive Launcher (App Store - installed 2020-10-06)
Modern Login Item
/Applications/OneDrive.app/Contents/Library/LoginItems/OneDrive
Launcher.app

[Not Loaded] PhotoStreamAgent (App Store - installed 2038-01-19)
Modern Login Item
/Applications/iPhoto.app/Contents/Library/LoginItems/
PhotoStreamAgent.app

Internet Plug-ins:

iPhotoPhotocast: 7.0 (Apple - installed 2010-05-13)
FlashPlayer-10.6: 32.0.0.465 (? - installed 2020-12-08)
AdobePDFViewerNPAPI: 17.012.20098 (Adobe Systems, Inc. - installed
2021-07-17)
AdobePDFViewer: 21.005.20058 (Adobe Systems, Inc. - installed
2021-07-17)
Flash Player: 32.0.0.465 (? - installed 2020-12-08)
VascoCardReaderPlugin: VascoCardReaderPlugin 3.2.3.4 (? - installed
2015-02-09)
OfficeLiveBrowserPlugin: 12.3.6 (? - installed 2015-08-26)
CitrixICAClientPlugIn: 11.9.0 (? - installed 2014-11-18)
DirectorShockwave: 11.5.6r606 (? - installed 2010-02-26)
JavaAppletPlugin: Java 8 Update 261 build 12 (? - installed 2020-09-23)

User Internet Plug-ins:

Picasa: 1.0 (? - installed 2015-02-13)

Audio Plug-ins:

AppleTimeSyncAudioClock: 1.0 (Apple - installed 2019-08-23)
BluetoothAudioPlugIn: 6.0.14 (Apple - installed 2021-01-21)
AirPlay: 2.0 (Apple - installed 2021-01-21)
AppleAVBAudio: 760.6 (Apple - installed 2019-08-23)
BridgeAudioSP: 5.52 (Apple - installed 2021-01-21)
iSightAudio: 7.7.3 (Apple - installed 2019-08-23)

CoreMediaIO Plug-ins:

AppleCamera: 400.6.8 (Apple - installed 2021-01-21)

3rd Party Preference Panes:

Flash Player (Adobe Inc. - installed 2020-11-24)
Growl (? - installed 2009-10-29)
Java (? - installed 2020-09-23)
SMART Board (? - installed 2006-09-18)

Backup:

Skip System Files: No

Auto backup: Yes

Volumes being backed up:

Macintosh HD: Disk size: 1000.00 GB - Disk used: 718.08 GB

Destinations:

B***p [Local] (Last used)

Total size: 2.00 TB

Total number of backups: 29

Oldest backup: 2016-08-08 16:10:09

Last backup: 2021-08-20 09:01:40

21 local snapshots

Oldest local snapshot: 2021-08-19 12:03:30

Last local snapshot: 2021-08-20 09:01:17

Performance:

System Load: 1.70 (1 min ago) 1.48 (5 min ago) 1.43 (15 min ago)

Nominal I/O speed: 1.14 MB/s

File system: 103.24 seconds

Write speed: 47 MB/s

Read speed: 26 MB/s

CPU Usage Snapshot:**Type Overall**

System: 2 %

User: 2 %

Idle: 96 %

Top Processes Snapshot by CPU:**Process (count) CPU (Source - Location)**

EtreCheckPro 6.96 % (Etresoft, Inc.)

kernel_task 4.08 % (Apple)

Photos 1.48 % (Apple)

Finder 0.60 % (Apple)

trustd (3) 0.32 % (Apple)

Top Processes Snapshot by Memory:**Process (count) RAM usage (Source - Location)**

Photos 789 MB (Apple)

EtreCheckPro 530 MB (Etresoft, Inc.)

Finder 318 MB (Apple)

Google Chrome 200 MB (Google, Inc.)

Google Chrome Helper (Renderer) (3) 179 MB (Google, Inc.)

Top Processes Snapshot by Network Use:

Process Input / Output (Source - Location)

mDNSResponder 82 KB / 12 KB (Apple)
netbiosd 32 KB / 5 KB (Apple)
OneDrive 21 KB / 6 KB (App Store)
apsd 5 KB / 19 KB (Apple)
SystemUIServer 0 B / 112 B (Apple)

Top Processes Snapshot by Energy Use:**Process (count) Energy (0-100) (Source - Location)**

Photos 1 (Apple)
Finder 0 (Apple)
mdworker (3) 0 (Apple)
apfsd 0 (Apple)
lsd (2) 0 (Apple)

Virtual Memory Information:

Physical RAM: 8 GB

Free RAM: 672 MB
Used RAM: 4.42 GB
Cached files: 2.92 GB

Available RAM: 3.58 GB
Swap Used: 0 B

Software Installs (past 60 days):**Install Date Name (Version)**

2021-06-29 XProtectPlistConfigData (2149)
2021-06-29 MRTConfigData (1.81)
2021-07-17 Adobe Acrobat Reader DC (21.005.20058) (21.005.20058)
2021-07-20 Safari (14.1.2)
2021-08-09 Google Earth (1.3.14.131)
2021-08-10 Microsoft Excel (16.52.21080801)
2021-08-10 Microsoft OneNote (16.52.21080801)
2021-08-10 Microsoft Outlook (16.52.21080801)
2021-08-10 Microsoft PowerPoint (16.52.21080801)
2021-08-10 Microsoft Word (16.52.21080801)
2021-08-10 Microsoft AutoUpdate (4.38.21080801)

Clean up:

~/Library/LaunchAgents/com.adobe.ARM.***.plist
/Applications/Adobe Reader.app/Contents/MacOS/Updater/Adobe Reader
Updater Helper.app/Contents/MacOS/Adobe Reader Updater Helper
Executable not found
/Library/LaunchAgents/com.microsoft.OneDriveStandaloneUpdater.plist
/Applications/OneDrive.app/Contents/StandaloneUpdater.app/Contents/

MacOS/OneDriveStandaloneUpdater

Executable not found

Diagnostics Information (past 7-30 days):

2021-08-19 11:43:38 UNKNOWN PATH - Hang

Executable: UNKNOWN PATH

2021-08-18 18:46:36 signpost_reporter - High CPU Use (2 times)

Executable: /usr/libexec/signpost_reporter

2021-08-17 12:33:15 backupd - High CPU Use

Executable: /System/Library/CoreServices/backupd.bundle/Contents/
Resources/backupd

End of report