

**EtreCheck version: 3.4.4 (448)**

**Report generated 2019-03-05 10:21:38**

**Download EtreCheck from <https://eterecheck.com>**

**Runtime: 2:44**

**Performance: Excellent**

Click the [\[Lookup\]](#) links for more information from Apple Support Communities.

Click the [\[Details\]](#) links for more information about that line.

Click the [\[Clean up\]](#) link to delete unused files.

**Problem:** No problem - just checking

**Hardware Information:** ⓘ

MacBook Pro (13-inch, 2016, Two Thunderbolt 3 ports)

[\[Technical Specifications\]](#) - [\[User Guide\]](#) - [\[Warranty & Service\]](#)

MacBook Pro - model: MacBookPro13,1

1 2 GHz Intel Core i5 (i5-6360U) CPU: 2-core

8 GB RAM Not upgradeable

BANK 0/DIMM0

4 GB LPDDR3 1867 MHz ok

BANK 1/DIMM0

4 GB LPDDR3 1867 MHz ok

Handoff/Airdrop2: supported

Wireless: en0: 802.11 a/b/g/n/ac

Battery: Health = Normal - Cycle count = 2

iCloud Quota: 4.15 GB available

**Video Information:** ⓘ

Intel Iris Graphics 540 - VRAM: 1536 MB

LG HDR 4K 1920 x 1080 @ 60 Hz

**Disk Information:** ⓘ

APPLE SSD AP0256J disk0: (251 GB) (Solid State - TRIM: Yes)

(disk0s1) <not mounted> [EFI]: 315 MB

(disk0s2) <not mounted> [APFS Container]: 250.69 GB

**USB Information:** ⓘ

USB30Bus

hub\_device

LG Electronics Inc. USB Controls

USB31Bus

Belkin Belkin USB-C LAN

**Thunderbolt Information:** ⓘ

Apple Inc. thunderbolt\_bus

**Virtual disks:** ⓘ

APPLE SSD AP0256J Media (disk1s1 - APFS) / [Startup]: 250.69 GB (49.86 GB free)  
Encrypted: Yes (Unlocked)  
Physical disk: disk0s2 250.69 GB (49.86 GB free)  
(disk1s2) <not mounted> [Preboot]: 250.69 GB  
Physical disk: disk0s2 250.69 GB  
(disk1s3) <not mounted> [Recovery]: 250.69 GB  
Physical disk: disk0s2 250.69 GB  
(disk1s4) /private/var/vm [VM]: 250.69 GB  
Physical disk: disk0s2 250.69 GB

**System Software:** ⓘ

macOS 10.14.4 (18E194d) - Time since boot: about 16 hours

**Gatekeeper:** ⓘ

Mac App Store and identified developers

**Clean up:** ⓘ

/Library/LaunchAgents/com.avast.userinit.plist  
/Applications/Avast.app/Contents/Backend/hub/userinit.sh

**Executable not found!**

/Library/LaunchDaemons/com.avast.init.plist  
/Applications/Avast.app/Contents/Backend/hub/init.sh

**Executable not found!**

/Library/LaunchDaemons/com.avast.update.plist  
/Applications/Avast.app/Contents/Backend/scripts/update/update.sh

**Executable not found!**

/Library/LaunchDaemons/com.easeus.dataprotectbackup.plist  
/Applications/EaseUS Data Recovery Wizard.app/Contents/MacOS/EaseUS Data Recovery Wizard.app/Contents/Resources/EUDaemon.app/Contents/MacOS/eudatabackup

**Executable not found!**

~/Library/LaunchAgents/com.synology.SynologyDrive.plist  
/usr/bin/open /Applications/Synology Drive.app

**Executable not found!**

**5 orphan files found. [Clean up]**

**Kernel Extensions:** ⓘ

/Applications/Rowmote Helper.app  
[not loaded] com.regularrateandrhythm.driver.RowmoteIREmu (1.2 - SDK 10.12)

/Library/Application Support/Malwarebytes/MBAM/Kext  
[loaded] com.malwarebytes.mbam.rtprotection (3.7 - SDK 10.14) [\[Lookup\]](#)

/Library/Application Support/Paragon Software/Snapshot

[not loaded] com.Paragon-software.ParagonSnapshot (2.1.3 - SDK 10.7) [\[Lookup\]](#)

### **/Library/Extensions**

[\[loaded\]](#) com.paragon-software.kext.VDMounter (1370.2 - SDK 10.8) [\[Lookup\]](#)

### **/System/Library/Extensions**

[not loaded] com.sony.driver.prs2 (1.0.3d1) [\[Lookup\]](#)

## **System Launch Agents:** ⓘ

[not loaded] 10 Apple tasks

[\[loaded\]](#) 178 Apple tasks

[\[running\]](#) 113 Apple tasks

## **System Launch Daemons:** ⓘ

[not loaded] 33 Apple tasks

[\[loaded\]](#) 187 Apple tasks

[\[running\]](#) 114 Apple tasks

## **Launch Agents:** ⓘ

[\[failed\]](#)

com.adobe.ARMDCHelper.cc24aef4a1b90ed56a725c38014c95072f92651fb65e1bf9  
list (Adobe Systems, Inc. - installed 2018-02-14) [\[Lookup\]](#)

[\[failed\]](#) com.avast.userinit.plist (? 4b9d47d7 0 - installed 2018-10-03) [\[Lookup\]](#)

**Avast.app/Contents/Backend/hub/userinit.sh: Executable not found!**

[\[loaded\]](#) com.google.keystone.agent.plist (Google, Inc. - installed 2018-07-18) |

[\[running\]](#) com.malwarebytes.mbam.frontend.agent.plist (Malwarebytes Corpora  
2019-02-26) [\[Lookup\]](#)

[not loaded] com.teamviewer.teamviewer.plist (TeamViewer GmbH - installed 2

[not loaded] com.teamviewer.teamviewer\_desktop.plist (TeamViewer GmbH - i  
[\[Lookup\]](#)

## **Launch Daemons:** ⓘ

[\[loaded\]](#) com.adobe.ARMDC.Communicator.plist (Adobe Systems, Inc. - install  
[\[Lookup\]](#)

[\[loaded\]](#) com.adobe.ARMDC.SMJobBlessHelper.plist (Adobe Systems, Inc. - in  
[\[Lookup\]](#)

[\[loaded\]](#) com.adobe.fpsaud.plist (Adobe Systems, Inc. - installed 2019-01-28) |

[\[loaded\]](#) com.apple.installer.osmessagetracing.plist (Apple, Inc. - installed 2019

[\[failed\]](#) com.avast.init.plist (? fe750b9b 0 - installed 2018-10-03) [\[Lookup\]](#) - /A  
**Avast.app/Contents/Backend/hub/init.sh: Executable not found!**

[\[failed\]](#) com.avast.update.plist (? f4a2548f 0 - installed 2018-10-03) [\[Lookup\]](#) -  
**Avast.app/Contents/Backend/scripts/update/update.sh: Executable not found**

[\[running\]](#) com.bombich.ccchelper.plist (Bombich Software, Inc. - installed 2019-

**[failed]** com.easeus.dataprotectbackup.plist (? 12fff45e 0 - installed 2018-07-29  
**Applications/EaseUS Data Recovery Wizard.app/Contents/MacOS/EaseUS Data Recovery Wizard.app/Contents/Resources/EUDaemon.app/Contents/MacOS/eudat**  
**not found!**

**[loaded]** com.google.keystone.daemon.plist (Google, Inc. - installed 2018-07-18)  
**[running]** com.malwarebytes.mbam.rtprotection.daemon.plist (Malwarebytes Corp - installed 2019-03-03) **[Lookup]**

**[running]** com.malwarebytes.mbam.settings.daemon.plist (Malwarebytes Corp - installed 2019-02-26) **[Lookup]**

**[loaded]** com.paragon-software.installer.plist (Paragon Software GmbH - installed 2019-02-26) **[Lookup]**

**[loaded]** com.paragon-software.snapshot.plist (Paragon Software GmbH - installed 2019-02-26) **[Lookup]**

**[loaded]** com.paragon-software.vdmounter.plist (Apple, Inc. - installed 2019-02-26)  
**[running]** com.regularrateandrhythm.rowmotehelperaide.plist (Evan Schoenberg - installed 2018-09-24) **[Lookup]**

**[loaded]** com.teamviewer.Helper.plist (TeamViewer GmbH - installed 2017-08-29)  
**[not loaded]** com.teamviewer.teamviewer\_service.plist (TeamViewer GmbH - installed 2017-08-29) **[Lookup]**

**[loaded]** jp.co.canon.MasterInstaller.plist (Canon Inc. - installed 2017-08-31) **[Lookup]**

#### User Launch Agents: ⓘ

**[failed]** com.synology.SynologyDrive.plist (? 96f4a938 0 - installed 2018-08-30)  
**Applications/Synology Drive.app: Executable not found!**

#### User Login Items: ⓘ

Rowmote Helper    Programma  
    (/Applications/Rowmote Helper.app)  
CCC User Agent    Programma (Bombich Software, Inc. - installed 2019-02-20)  
    (/Applications/Carbon Copy Cloner.app/Contents/Library/LoginItems/CCC User Agent.app)  
Rowmote Helper    Programma  
    (/Applications/Rowmote Helper.app)  
WiFi Signal    Programma  
    (/Applications/WiFi Signal.app)  
OnScreen Control    Programma  
    (/Applications/OnScreen Control.app)

#### Internet Plug-ins: ⓘ

FlashPlayer-10.6: 32.0.0.142 (installed 2019-02-12) **[Lookup]**  
QuickTime Plugin: 7.7.3 (installed 2019-02-20)  
AdobePDFViewerNPAPI: 17.012.20098 (installed 2018-09-21) **[Lookup]**  
AdobePDFViewer: 18.011.20063 (installed 2018-09-21) **[Lookup]**  
Flash Player: 32.0.0.142 (installed 2019-02-12) **[Lookup]**  
ViewRightWebPlayer: 4.1.2.0 (installed 2018-10-02) **[Lookup]**

VLC Plugin: 1.0.5 (installed 2018-09-21) [\[Lookup\]](#)

**3rd Party Preference Panes:** [i](#)

Flash Player (installed 2019-01-28) [\[Lookup\]](#)

**Time Machine:** [i](#)

Time Machine not configured!

**Top Processes by CPU:** [i](#)

5%	WindowServer
3%	kernel_task
1%	hidd
1%	Safari
1%	com.apple.WebKit.WebContent

**Top Processes by Memory:** [i](#)

425 MB	Google Chrome
285 MB	Mail
247 MB	Google Chrome Helper
193 MB	kernel_task
169 MB	AdobeReader

**Top Processes by Network Use:** [i](#)

Input	Output	Process name
37 MB	20 MB	mDNSResponder
449 KB	111 KB	netbiosd
50 KB	26 KB	cloudd
62 KB	3 KB	com.apple.iCloudHelper
0 B	46 KB	SystemUIServer

**Top Processes by Energy Use:** [i](#)

7.30	WindowServer
2.00	Safari
1.22	com.apple.WebKit.WebContent
0.52	hidd

**Virtual Memory Information:** [i](#)

2.58 GB	Available RAM
508 MB	Free RAM
5.42 GB	Used RAM
2.08 GB	Cached files
0 B	Swap Used

**Software installs:** [i](#)

WiFi Explorer Lite: 1.2 (installed 2019-02-07)

Adobe Flash Player: (null) (installed 2019-02-12)  
Adobe Acrobat Reader DC (19.010.20091): (null) (installed 2019-02-13)  
The Unarchiver: 4.1.0 (installed 2019-02-15)  
Paint S: 5.6.10 (installed 2019-02-23)  
Adobe Acrobat Reader DC (19.010.20098): (null) (installed 2019-02-26)

Install information may not be complete.

**Diagnostics Information:** ⓘ

**2019-03-04 18:16:10 Last shutdown cause: -128 - Unknown**

2019-02-03 09:17:58 Kernel Panic [\[Open\]](#) [\[Details\]](#)

3rd Party Kernel Extensions:

com.paragon-software.kext.VDMounter	1370.2
com.malwarebytes.mbam.rtprotection	3.6.21