

EtreCheck version: 5.7.1 (5243)

Report generated: 2021-02-07 17:03:49

Download EtreCheck from <https://eterecheck.com>

Runtime: 2:42

Performance: Excellent

Sandbox: Enabled

Full drive access: Disabled

Problem: Computer is too slow

Major Issues: None

Minor Issues:

These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.

No Time Machine backup - Time Machine backup not found.

Unsigned files - There are unsigned software files installed. Apple has said that unsigned software will not run by default in a future version of the operating system.

Limited drive access - More information may be available with Full Drive Access.

Sharing enabled - This computer has sharing services enabled that could be a security risk.

Hardware Information:

iMac (Retina 5K, 27-inch, 2017)

iMac Model: iMac18,3

3,4 GHz Quad-Core Intel Core i5 (i5-7500) CPU: 4-core

40 GB RAM - Upgradeable

BANK 0/DIMM0 - 4 GB DDR4 SO-DIMM 2400

BANK 0/DIMM1 - 16 GB DDR4 SO-DIMM 2400

BANK 1/DIMM0 - 4 GB DDR4 SO-DIMM 2400

BANK 1/DIMM1 - 16 GB DDR4 SO-DIMM 2400

Video Information:

Radeon Pro 570 - VRAM: 4 GB

iMac (built-in) 5120 x 2880

Drives:

disk0 - APPLE HDD ST1000DM003 1.00 TB (Mechanical - 7200 RPM)

Internal SATA 6 Gigabit Serial ATA

disk0s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk0s2 [APFS Fusion Drive] 1000.00 GB

disk2 [APFS Virtual drive] 1.03 TB (Shared by 6 volumes)

disk2s1 - M*****s (APFS) [APFS Virtual drive] (Shared - 112.79 GB used)

disk2s2 - Preboot (APFS) [APFS Preboot] (Shared - 364 MB used)

disk2s3 - Recovery (APFS) [Recovery] (Shared)

disk2s4 - VM (APFS) [APFS VM] (Shared - 3.22 GB used)

disk2s5 (APFS) [APFS Container] (Shared)

disk2s5s1 - Macintosh HD (APFS) [APFS Snapshot] (Shared - 15.05 GB used)

disk2s6 - Update (APFS) (Shared - 2 MB used)

disk1 - APPLE SSD SM0032L 28.00 GB (Solid State - TRIM: Yes)

Internal PCI-Express 8.0 GT/s x2 NVM Express

disk1s1 - EFI [EFI] 315 MB

disk1s2 [APFS Fusion Drive] 27.69 GB

disk2 [APFS Virtual drive] 1.03 TB (Shared by 6 volumes)

disk2s1 - M*****s (APFS) [APFS Virtual drive] (Shared - 112.79 GB used)

disk2s2 - Preboot (APFS) [APFS Preboot] (Shared - 364 MB used)

disk2s3 - Recovery (APFS) [Recovery] (Shared)

disk2s4 - VM (APFS) [APFS VM] (Shared - 3.22 GB used)

disk2s5 (APFS) [APFS Container] (Shared)

disk2s5s1 - Macintosh HD (APFS) [APFS Snapshot] (Shared - 15.05 GB used)

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disk2s6 - Update (APFS) (Shared - 2 MB used)

disk3 - Seagate BUP Slim WH 2.00 TB

External USB 5 Gbit/s USB

disk3s1 [Partition Map] 32 KB

disk3s3 - T*****k (Journaled HFS+) 2.00 TB

Mounted Volumes:

disk2s1 - M*****s [APFS Virtual drive]

1.03 TB (Shared - 112.79 GB used, 899.25 GB available, 891.11 GB free)

APFS

Mount point: /System/Volumes/Data

disk2s2 - Preboot [APFS Preboot]

1.03 TB (Shared - 364 MB used, 891.11 GB free)

APFS

Mount point: /System/Volumes/Preboot

disk2s4 - VM [APFS VM]

1.03 TB (Shared - 3.22 GB used, 891.11 GB free)

APFS

Mount point: /System/Volumes/VM

disk2s5s1 - Macintosh HD [APFS Snapshot]

1.03 TB (Shared - 15.05 GB used, 899.25 GB available, 891.11 GB free)

APFS

Mount point: /

Read-only: Yes

disk2s6 - Update

1.03 TB (Shared - 2 MB used, 891.11 GB free)

APFS

Mount point: /System/Volumes/Update

disk5s1 - R*****o

3.64 TB (Shared - 103.81 GB used, 3.54 TB free)

APFS

Disk Image

Mount point: /Volumes/R*****o

Network:

Interface usbmodem14300: MT65xx Preloader

Interface en0: Ethernet

Interface en1: Wi-Fi

802.11 a/b/g/n/ac

Interface en4: Bluetooth PAN

Interface bridge0: Thunderbolt Bridge

Printer sharing: Enabled

System Software:

macOS Big Sur 11.2 (20D64)

Time since boot: About 6 hours

Notifications:

Notifications not available without Full Drive Access.

Security:

Gatekeeper: Enabled

System Integrity Protection: Enabled

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Antivirus software: Apple and CleanMyMac

Printer sharing: Enabled

Unsigned Files:

Launchd: ~/Library/LaunchAgents/com.google.keystone.agent.plist

Executable: ~/Library/Google/GoogleSoftwareUpdate/GoogleSoftwareUpdate.bundle/Contents/Resources/GoogleSoftwareUpdateAgent.app/Contents/MacOS/GoogleSoftwareUpdateAgent -runMode ifneeded

Details: Exact match found in the legitimate list - probably OK

Apps: 1

System Launch Agents:

[Not Loaded] 17 Apple tasks

[Loaded] 171 Apple tasks

[Running] 142 Apple tasks

[Other] One Apple task

System Launch Daemons:

[Not Loaded] 36 Apple tasks

[Loaded] 183 Apple tasks

[Running] 139 Apple tasks

[Other] 2 Apple tasks

Launch Daemons:

[Running] com.macpaw.CleanMyMac4.Agent.plist (MacPaw Inc. - installed 2020-12-05)

User Launch Agents:

[Loaded] com.adobe.GC.Invoker-1.0.plist (Adobe Systems, Inc. - installed 2021-02-06)

[Loaded] com.google.keystone.agent.plist (? 0 - installed 2021-02-06)

[Loaded] com.macpaw.CleanMyMac4.Updater.plist (MacPaw Inc. - installed 2021-02-07)

User Login Items:

[Running] CleanMyMac X Menu (MacPaw Inc. - installed 2021-01-26)

Modern Login Item

/Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app

[Running] CleanMyMac X HealthMonitor (MacPaw Inc. - installed 2021-01-26)

Modern Login Item

/Applications/CleanMyMac X.app/Contents/Library/LoginItems/CleanMyMac X Menu.app/Contents/Library/LoginItems/CleanMyMac X HealthMonitor.app

[Not Loaded] Launcher Disabler (Microsoft Corporation - installed 2020-12-09)

Modern Login Item

/Applications/OneDrive.app/Contents/Library/LoginItems/Launcher Disabler.app

[Not Loaded] OneDrive Launcher (Microsoft Corporation - installed 2020-12-09)

Modern Login Item

/Applications/OneDrive.app/Contents/Library/LoginItems/OneDrive Launcher.app

Internet Plug-ins:

AdobePDFViewer: 19.012.20036 (Adobe Systems, Inc. - installed 2019-08-21)

AdobePDFViewerNPAPI: 17.012.20098 (Adobe Systems, Inc. - installed 2019-08-21)

User Internet Plug-ins:

User Internet Plug-ins need Full Drive Access

User Audio Plug-ins:

User Audio Plug-ins need Full Drive Access

User iTunes Plug-ins:

User iTunes Plug-ins need Full Drive Access

Backup:

Time Machine information not available without Full Drive Access.

2 local snapshots

Oldest local snapshot: 2021-02-07 15:51:25

Last local snapshot: 2021-02-07 16:51:21

Performance:

System Load: 2.00 (1 min ago) 2.39 (5 min ago) 1.96 (15 min ago)

Nominal I/O speed: 6.43 MB/s

File system: 29.70 seconds

Write speed: 897 MB/s

Read speed: 1452 MB/s

CPU Usage Snapshot:

Type Overall

System: 7 %

User: 15 %

Idle: 77 %

Top Processes Snapshot by CPU:

Process (count) CPU (Source - Location)

Other processes 76.41 % (?)

EtreCheck 5.10 % (App Store)

trustd 4.82 % (Apple)

thunderbird 1.90 % (Mozilla Corporation)

mdbulkimport 1.06 % (Apple)

Top Processes Snapshot by Memory:

Process (count) RAM usage (Source - Location)

EtreCheck 597 MB (App Store)

thunderbird 454 MB (Mozilla Corporation)

AMPLibraryAgent 366 MB (Apple)

Safari 210 MB (Apple)

Finder 196 MB (Apple)

Top Processes Snapshot by Network Use:

Process Input / Output (Source - Location)

Other processes 746 MB / 579 MB (?)

thunderbird 861 KB / 81 KB (Mozilla Corporation)

com.apple.WebKit.Networking.xpc 30 KB / 38 KB (Apple)

routined 0 B / 0 B (Apple)

homed 0 B / 0 B (Apple)

Virtual Memory Information:

Physical RAM: 40 GB

Free RAM: 23.59 GB

Used RAM: 12.57 GB

Cached files: 3.84 GB

Available RAM: 27.43 GB

Swap Used: 65 MB

Software Installs (past 30 days):

Install Date Name (Version)

2021-01-13 Microsoft PowerPoint

2021-01-13 Microsoft Excel

2021-01-13 Microsoft OneNote

2021-01-13 Microsoft Outlook

2021-01-13 Microsoft Word
2021-01-14 Microsoft AutoUpdate
2021-02-04 macOS 11.2 (11.2)
2021-02-04 MRTConfigData (1.73)
2021-02-04 XProtectPlistConfigData (2139)
2021-02-06 DS Manager (1.2.0)
2021-02-07 EtreCheck (5.7.1)

Diagnostics Information (past 7-30 days):

**Directory /Library/Logs/DiagnosticReports is not accessible.
Enable Full Drive Access to see more information.**

End of report