

EtreCheck version: 5.6.4 (5222)  
Report generated: 2020-12-11 14:09:33  
Download EtreCheck from <https://etrecheck.com>  
Runtime: 3:03  
Performance: Good  
Sandbox: Enabled  
Full drive access: Disabled

Problem: Other problem  
Description:  
Wifi problems

Major Issues:  
Anything that appears on this list needs immediate attention.  
Safe mode - This computer is running in Safe Mode.

Minor Issues:  
These issues do not need immediate attention but they may indicate future problems or opportunities for improvement.  
Clean up - There are orphan files that could be removed.  
Limited drive access - More information may be available with Full Drive Access.  
Kernel extensions present - This computer has kernel extensions that may not work in the future.

Hardware Information:  
iMac (Retina 5K, 27-inch, Late 2015)  
iMac Model: iMac17,1  
3,2 GHz Quad-Core Intel Core i5 (i5-6500) CPU: 4-core  
16 RAM - Upgradeable  
BANK 0/DIMM0 - 4 GB DDR3 1867  
BANK 0/DIMM1 - 8 GB DDR3 1867  
BANK 1/DIMM0 - Empty  
BANK 1/DIMM1 - 4 GB DDR3 1867

Video Information:  
AMD Radeon R9 M380 - VRAM: 2 GB  
iMac (built-in) 5120 x 2880

Drives:  
disk0 - APPLE HDD ST1000DM003 1.00 TB (Mechanical - 7200 RPM)  
Internal SATA 3 Gigabit Serial ATA  
disk0s1 - EFI (MS-DOS FAT32) [EFI] 210 MB  
disk0s2 [APFS Container] 1000.00 GB  
disk1 [APFS Virtual drive] 1000.00 GB (Shared by 8 volumes)  
disk1s1 - i\*\*\*\*\*s (APFS) (Shared - 2 MB used)  
disk1s2 - Preboot (APFS) [APFS Preboot] (Shared - 306 MB used)  
disk1s3 - Recovery (APFS) [Recovery] (Shared)  
disk1s4 - VM (APFS) [APFS VM] (Shared - 1 MB used)  
disk1s5 - i\*\*\*\*\*s (APFS) [APFS Virtual drive] (Shared - 380.89 GB used)  
disk1s6 - U\*\*\*\*e (APFS) (Shared - 1 MB used)  
disk1s7s1 - i\*\*c (APFS) (Shared - 14.97 GB used)  
disk1s7 - i\*\*c (APFS) [Fusion Drive] (Shared)  
disk1s7s1 - i\*\*c (APFS) (Shared - 14.97 GB used)

Mounted Volumes:  
disk1s1 - i\*\*\*\*\*s  
1000.00 GB (Shared - 2 MB used, 602.96 GB free)  
APFS  
Mount point: /Volumes/i\*\*\*\*\*s

disk1s2 - Preboot [APFS Preboot]  
1000.00 GB (Shared - 306 MB used, 602.96 GB free)

APFS  
Mount point: /System/Volumes/Preboot

disk1s4 - VM [APFS VM]  
1000.00 GB (Shared - 1 MB used, 602.96 GB free)  
APFS  
Mount point: /System/Volumes/VM

disk1s5 - i\*\*\*\*\*s [APFS Virtual drive]  
1000.00 GB (Shared - 380.89 GB used, 631.58 GB available, 602.96 GB free)  
APFS  
Mount point: /System/Volumes/Data

disk1s6 - U\*\*\*\*e  
1000.00 GB (Shared - 1 MB used, 602.96 GB free)  
APFS  
Mount point: /System/Volumes/U\*\*\*\*e

disk1s7s1 - i\*\*c  
1000.00 GB (Shared - 14.97 GB used, 631.58 GB available, 602.96 GB free)  
APFS  
Mount point: /  
Read-only: Yes

Network:  
Interface en0: Ethernet  
Interface en1: Wi-Fi  
802.11 a/b/g/n/ac  
Interface en4: Bluetooth PAN  
Interface bridge0: Thunderbolt Bridge  
Interface bridge0: Thunderbolt Bridge 2

System Software:  
macOS Big Sur 11.0.1 (20B50)  
Time since boot: Less than an hour  
Safe Mode: Enabled

Notifications:  
Notifications not available without Full Drive Access.

Security:  
Gatekeeper: Enabled  
System Integrity Protection: Enabled

Antivirus software: Apple and Malwarebytes

System Extensions:  
[Not Loaded] SymantecEndpointSecurity - version 9.0.4 (Symantec - 2020-11-13)  
Application: - version ( - )

Description: [placeholder]Symantec Endpoint Security system extension[placeholder]

Kernel Extensions:  
/Library/Application Support/Malwarebytes/MBAM/Kext  
MB\_MBAM\_Protection.kext (4.6 - SDK 10.11)

System Launch Agents:  
[Not Loaded] 18 Apple tasks  
[Loaded] 190 Apple tasks  
[Running] 124 Apple tasks

System Launch Daemons:  
[Not Loaded] 42 Apple tasks  
[Loaded] 183 Apple tasks  
[Running] 134 Apple tasks

#### Launch Agents:

[Not Loaded] com.malwarebytes.mbam.frontend.agent.plist (Malwarebytes Corporation - installed 2020-12-07)

[Not Loaded] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2020-11-11)

#### Launch Daemons:

[Not Loaded] com.apple.installer.cleanupinstaller.plist (? 1963bf56 - installed 2020-12-10)

[Not Loaded] com.malwarebytes.mbam.rtprotection.daemon.plist (Malwarebytes Corporation - installed 2020-12-10)

[Not Loaded] com.malwarebytes.mbam.settings.daemon.plist (Malwarebytes Corporation - installed 2020-12-07)

[Not Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2020-11-11)

[Not Loaded] com.piriform.ccleaner.CCleanerAgent.plist (Piriform Ltd - installed 2020-11-01)

[Not Loaded] de.appbsolute.mampprohelper.plist (MAMP GmbH - installed 2020-07-29)

#### User Login Items:

[Not Loaded] TCLoginItemHelper (App Store - installed 2020-12-07)

Modern Login Item

/Applications/CleanerOne.app/Contents/Library/LoginItems/TCLoginItemHelper.app

[Not Loaded] InTranslatorHelper (App Store - installed 2020-12-09)

Modern Login Item

/Applications/In Translator.app/Contents/Library/LoginItems/InTranslatorHelper.app

[Not Loaded] Norton Safe Web Plus Launcher (App Store - installed 2020-12-10)

Modern Login Item

/Applications/Norton Safe Web Plus.app/Contents/Library/LoginItems/Norton Safe Web Plus Launcher.app

[Not Loaded] ShazamHelper (App Store - installed 2020-06-04)

Modern Login Item

/Applications/Shazam.app/Contents/Library/LoginItems/ShazamHelper.app

[Not Loaded] SpeedTestHelper (App Store - installed 2020-11-14)

Modern Login Item

/Applications/Speedtest.app/Contents/Library/LoginItems/SpeedTestHelper.app

[Not Loaded] Translate Tab-Launcher (App Store - installed 2020-12-04)

Modern Login Item

/Applications/Translate Tab.app/Contents/Library/LoginItems/Translate Tab-Launcher.app

#### User Internet Plug-ins:

User Internet Plug-ins need Full Drive Access

#### User Audio Plug-ins:

User Audio Plug-ins need Full Drive Access

#### User iTunes Plug-ins:

User iTunes Plug-ins need Full Drive Access

#### Safari Extensions:

In Translator Extension (App Store - installed 2020-12-09)

Norton Password Manager (App Store - installed 2020-12-10)

Norton Safe Web (App Store - installed 2020-12-10)

#### Backup:

Time Machine information not available without Full Drive Access.

5 local snapshots

Oldest local snapshot: 2020-12-11 09:59:12

Last local snapshot: 2020-12-11 13:55:06

#### Performance:

System Load: 6.29 (1 min ago) 3.68 (5 min ago) 2.35 (15 min ago)

Nominal I/O speed: 1.67 MB/s

File system: 34.38 seconds

Write speed: 108 MB/s

Read speed: 132 MB/s

Top Processes Snapshot by CPU:

Process (count) CPU (Source - Location)  
EtreCheck 14.45 % (App Store)  
trustd 13.93 % (Apple)  
cloudd 5.52 % (Apple)  
bird 4.59 % (Apple)  
nsurlsessiond 1.79 % (Apple)

Top Processes Snapshot by Memory:

Process (count) RAM usage (Source - Location)  
EtreCheck 539 MB (App Store)  
Google Chrome 307 MB (Google, Inc.)  
Safari 222 MB (Apple)  
App Store 142 MB (Apple)  
CVMCompiler 137 MB (Apple)

Top Processes Snapshot by Network Use:

Process (count) Input / Output (Source - Location)  
Other processes 433 KB / 186 KB (?)  
com.apple.iCloudHelper 8 KB / 4 KB (Apple)  
spindump\_agent 0 B / 0 B (Apple)  
UsageTrackingAgent 0 B / 0 B (Apple)  
SafariBookmarksSyncAgent 0 B / 0 B (Apple)

Virtual Memory Information:

Physical RAM: 16 GB

Free RAM: 6.76 GB

Used RAM: 5.36 GB

Cached files: 3.89 GB

Available RAM: 10.64 GB

Swap Used: 0 B

Software Installs (past 30 days):

Install Date Name (Version)  
2020-12-10 macOS 11.0.1 (11.0.1)  
2020-12-10 MRTConfigData (1.72)  
2020-12-10 XProtectPlistConfigData (2136)  
2020-12-11 EtreCheck (5.6.4)

Clean up:

/Library/LaunchDaemons/com.apple.installer.cleanupinstaller.plist  
/macOS Install Data/Locked Files/cleanup\_installer  
Executable not found

Diagnostics Information (past 7-30 days):

Directory /Library/Logs/DiagnosticReports is not accessible.  
Enable Full Drive Access to see more information.

End of report



iMac

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